

KICHLER®



User Manual

Kichler Connects™ App for Smart Control Timer

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1. GET STARTED

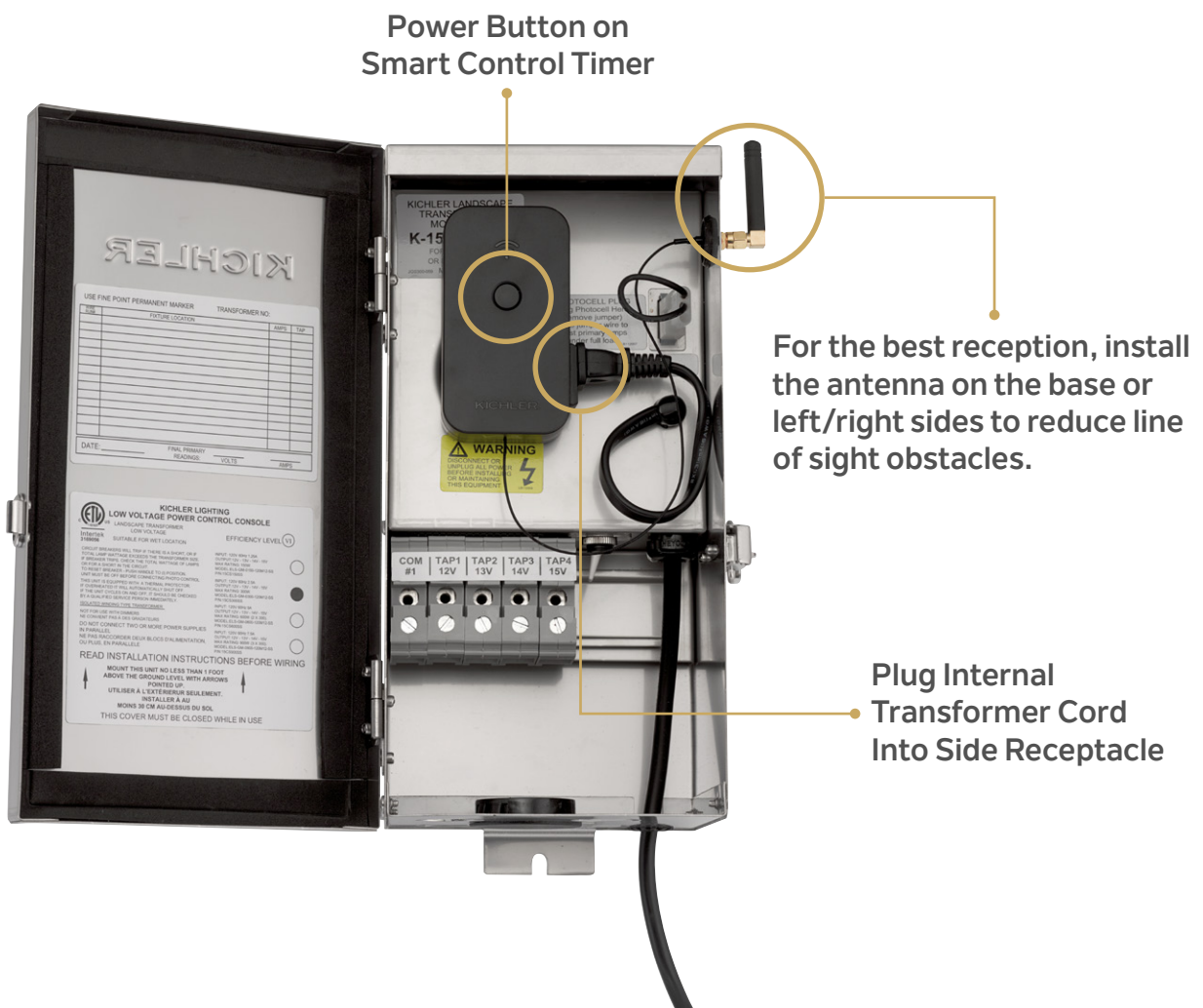


1.1 Download Kichler Connects™ App

Download the **Kichler Connects** app from the **Apple® App Store®** or **Google Play®**. Make sure Wi-Fi and Bluetooth® are turned on and you are in range of the router.

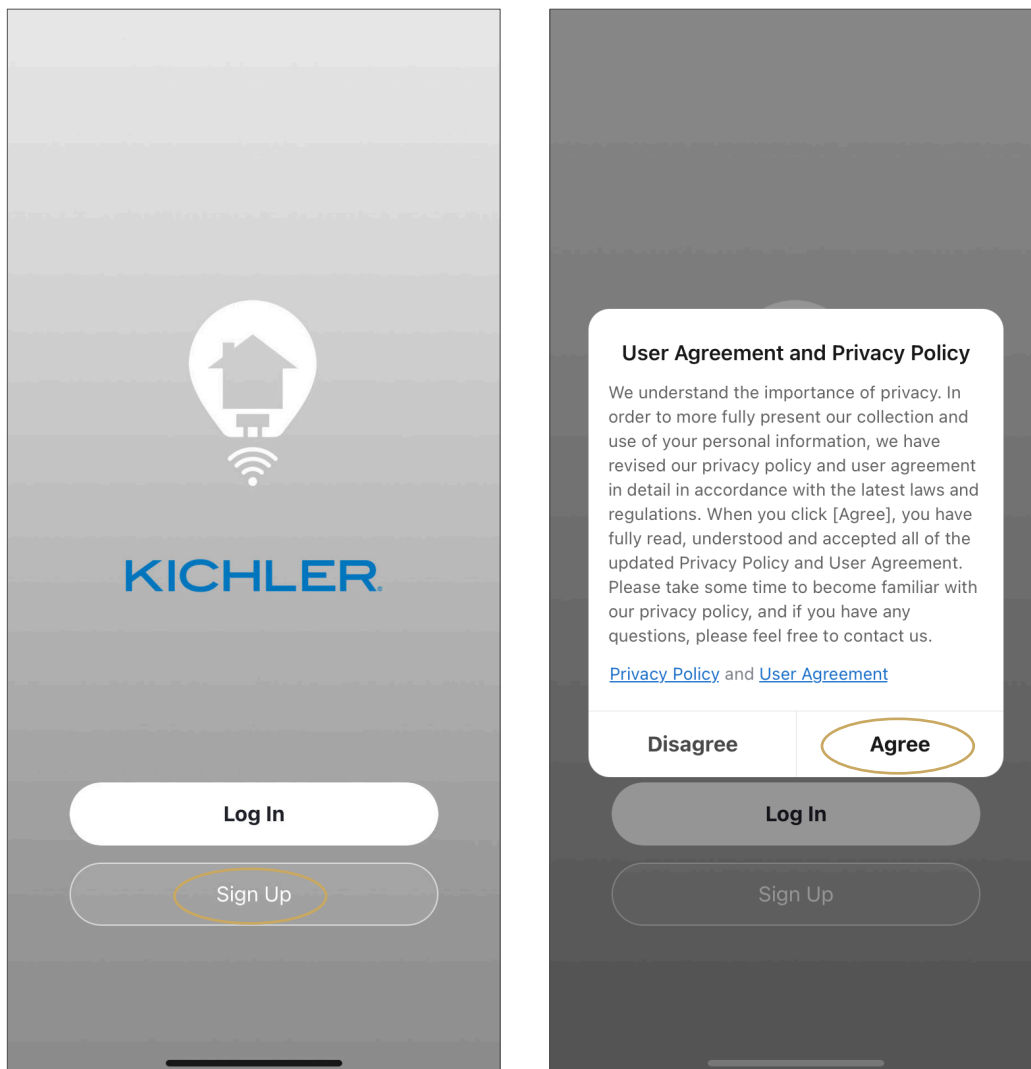
1.2 Plug in the Smart Control Timer

Plug the Smart Control Timer into the transformer.

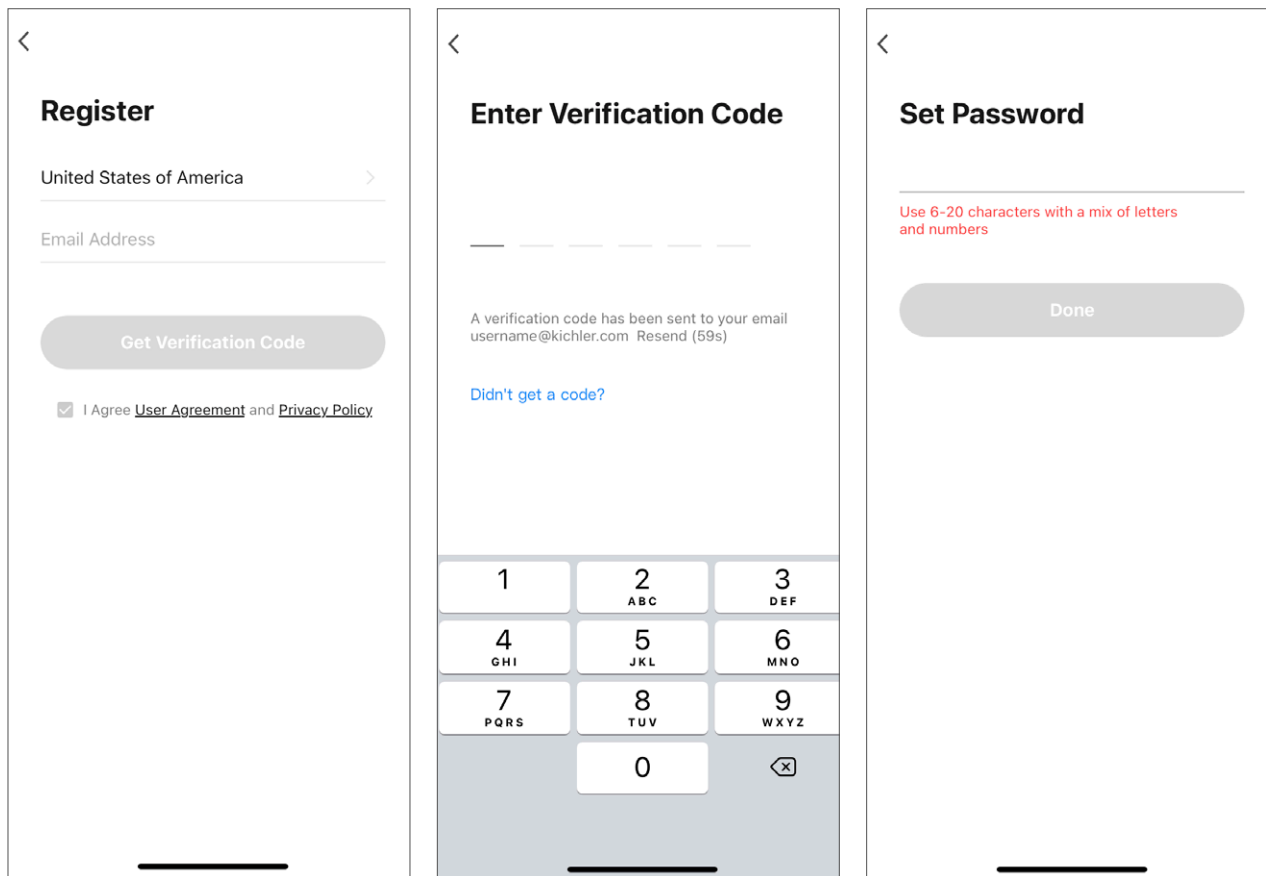


1.3 Registration, login, and password reset

1. Open the **Kichler Connects** app and tap **Sign Up**. In the **User Agreement and Privacy Policy** dialog box, carefully read the privacy policy and agreement and tap **Agree** in order to go to the account registration page.
2. Enter your email address and tap **Get Verification Code**. The country or region on the registration page is the same as the location set in the device. You can also manually change the country or region before registration.



3. On the **Enter Verification Code** page, enter the verification code. On the **Set Password** page, set the password as per instructions and tap **Done**.

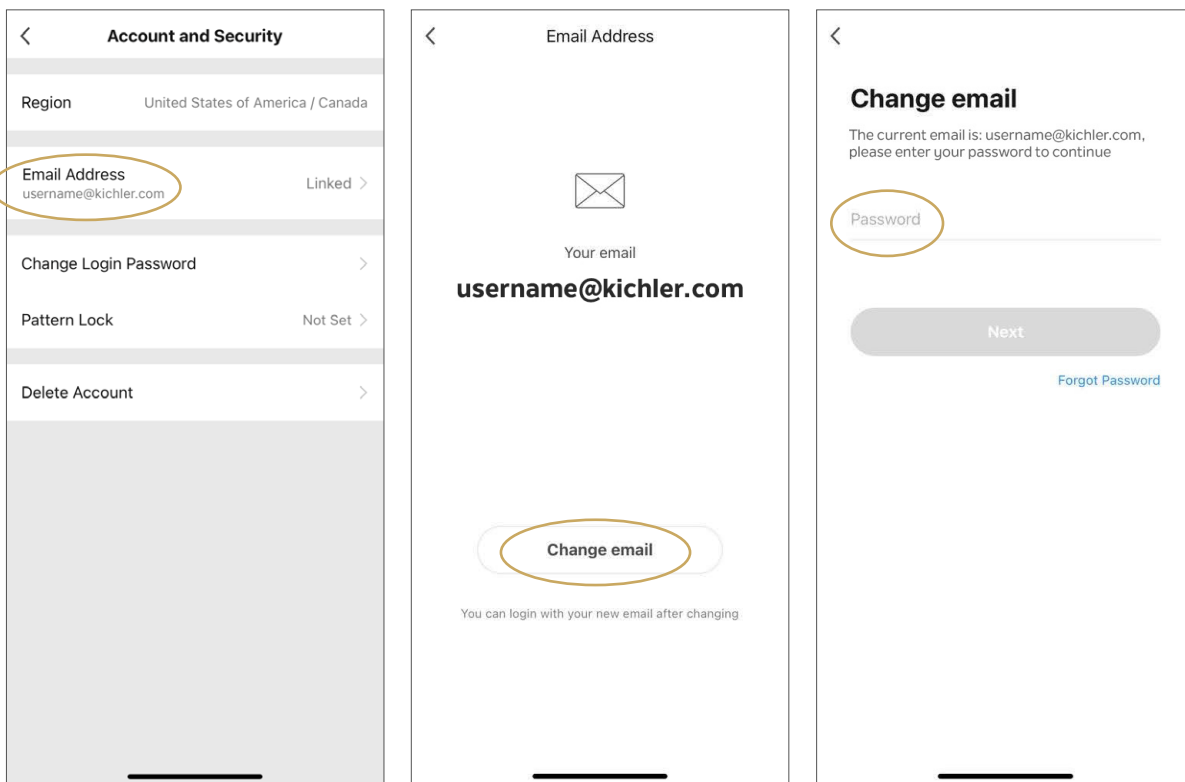


1.4 Log in with your app account

1. Open the Kichler Connects app. If you have registered an account in the Kichler Connects app, tap **Log In**. In the **User Agreement and Privacy Policy** dialog box, carefully read the privacy policy and agreement and tap **Agree** to go to the login page.
2. Check the country or region on the login page. The system automatically identifies your current country or region. You can also manually select a country or region.
3. Enter your registered email address, enter the password, and then tap **Log In**.

1.5 Change Account

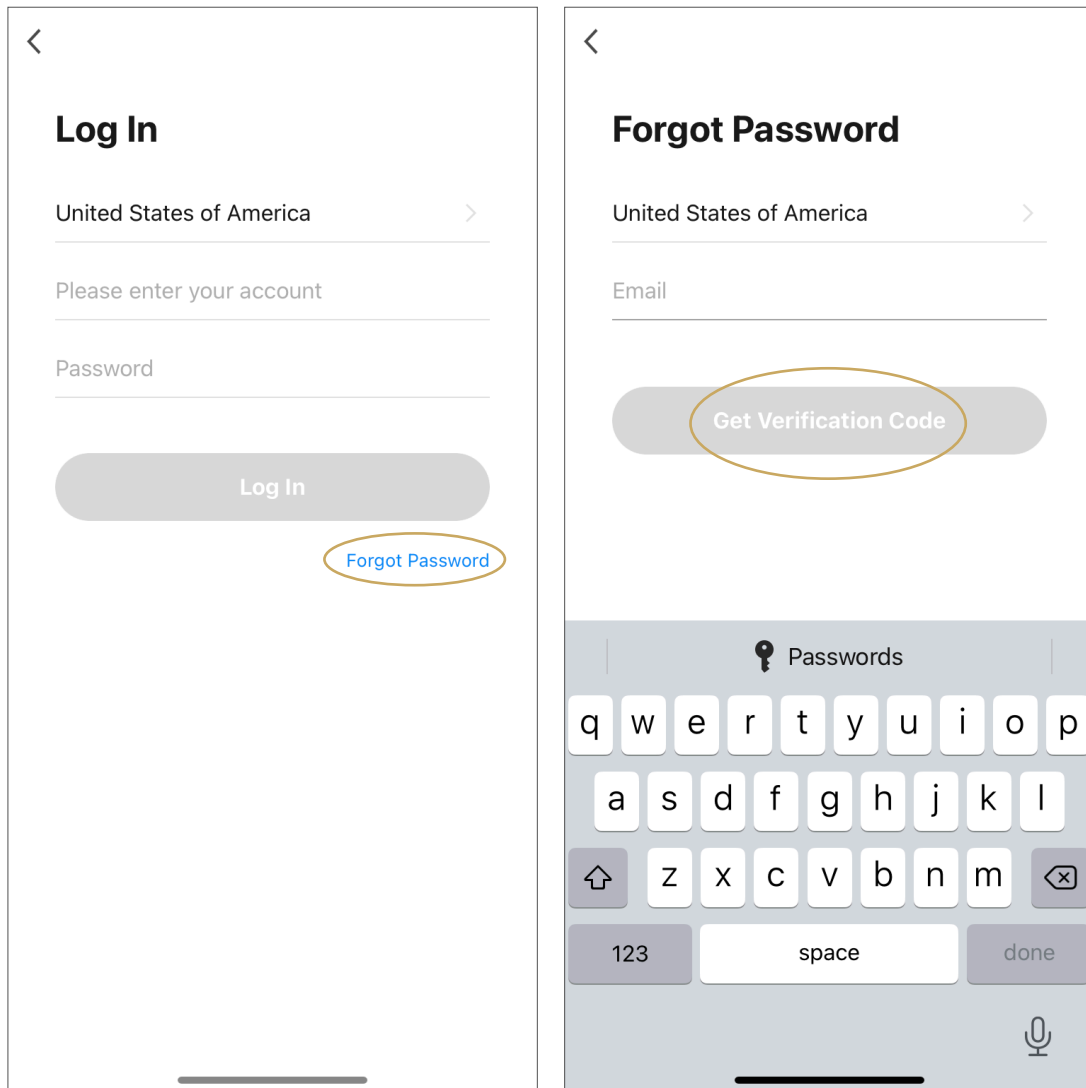
1. After logging in to the app, tap **Me** on the page.
2. On the **Me** page, tap the **Bolt Icon** in the top right and tap **Account and Security**.
3. On the **Account and Security** page, tap **Email Address** to change your login account.
4. First enter your password to securely update your email. On the Bind Email screen, enter the new email you want to be associated with the Application, and then tap **Get Verification Code**.
5. On the **Verification Code** screen, enter the code you receive to complete the update.



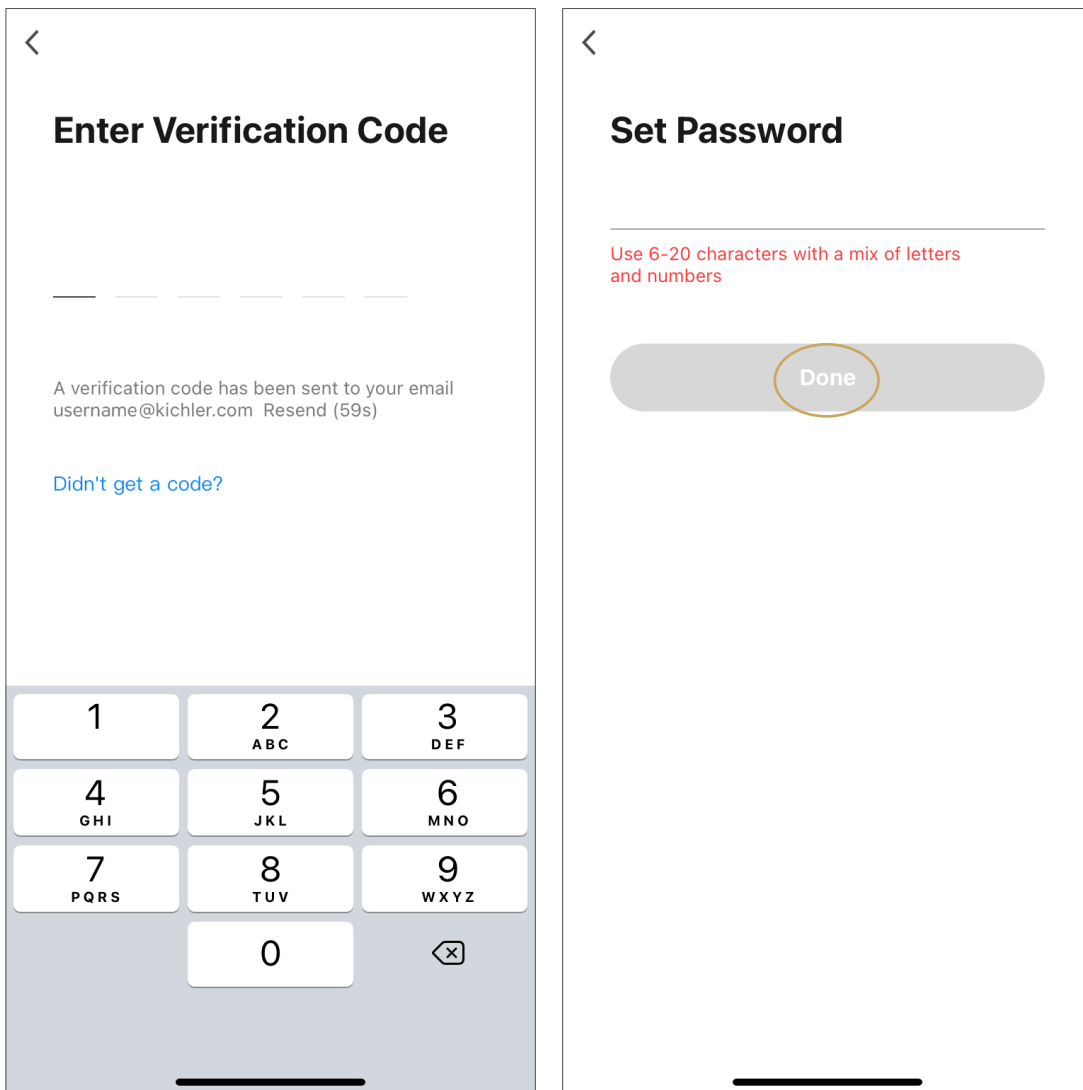
1.6 Reset Password

If you forget your login password, you can reset the password based on the following process:

1. On the Log In page, tap **Forgot Password**.
2. On the page that appears, check the country or region. You can also manually select a country or region.
3. Enter your registered email address and tap **Get Verification Code**.



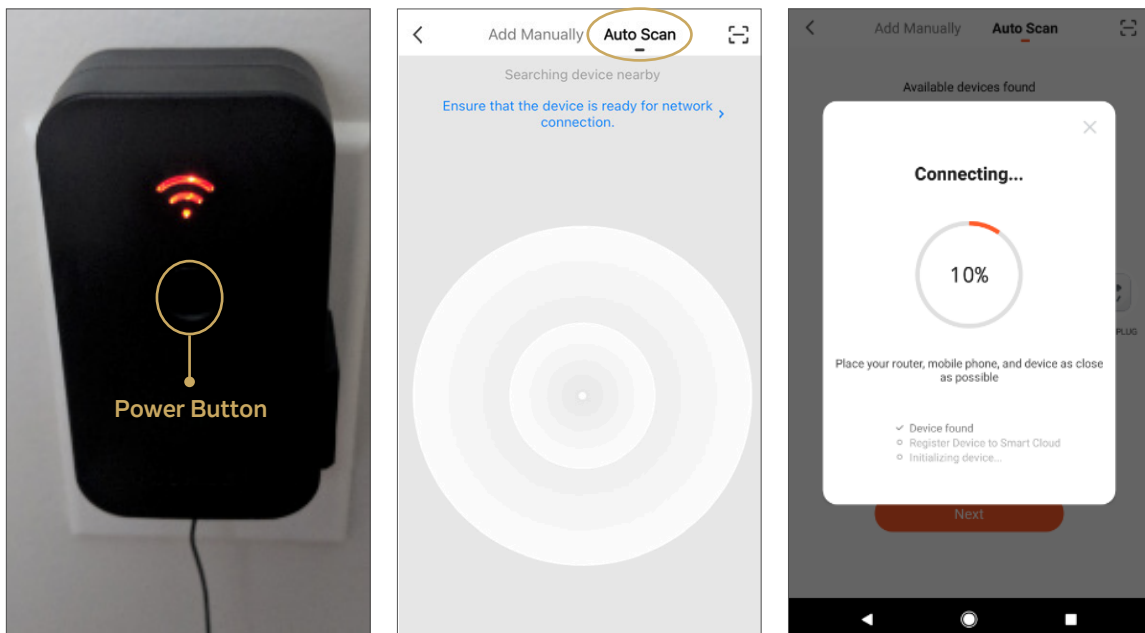
4. On the **Enter Verification Code** page, enter the verification code.
5. On the page that appears, enter a new password and tap **Done**. Then the password is reset, and you automatically log in to the app.
6. For security concerns, the app will detect risks in your phone system during login. If the app detects a risk, a security reminder is displayed. You can determine whether to exit the app or not. If no selection is made, the app will automatically exit.



2. PAIRING METHODS

2.1 Auto Scan

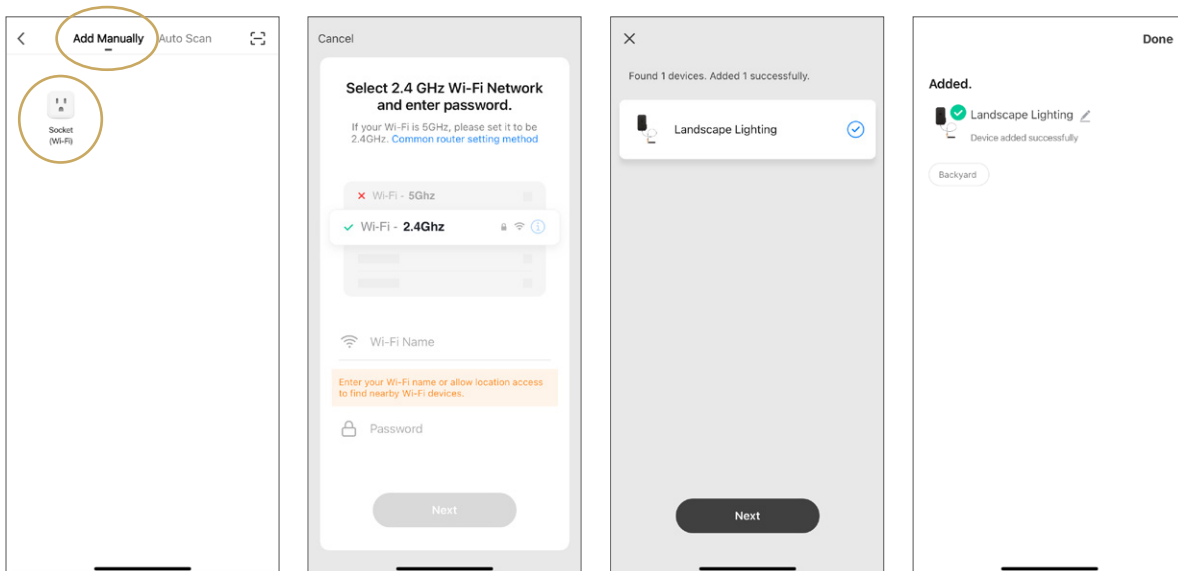
1. Hold down center power button on timer until it rapidly blinks red.
2. Then select **Auto Scan** which allows device to join via Wi-Fi connection.
3. Hit **Next** and it will prompt you to connect to Wi-Fi.



2.2 Manual

Manual pairing device to join via Wi-Fi connection.

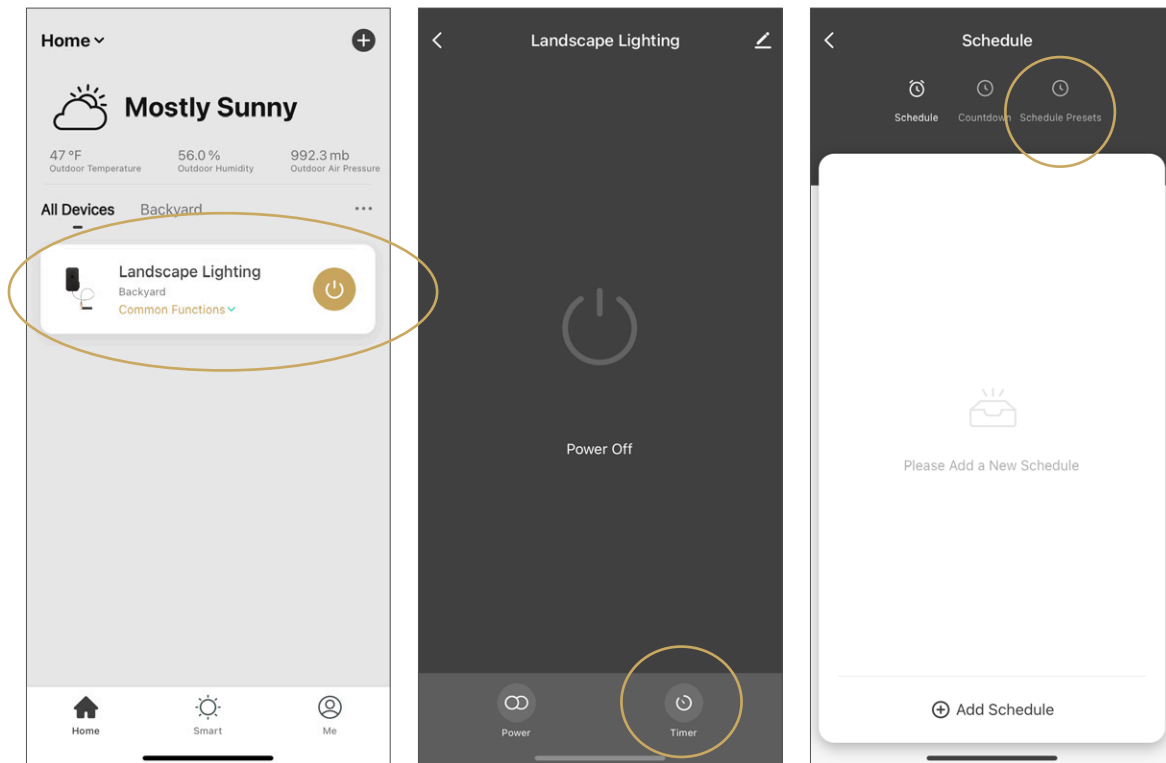
1. Select **Add Manually**.
2. Hold down center power button on timer until it rapidly blinks red. Then, select device type **Socket (Wi-Fi)**.
3. Device is found and successfully added.



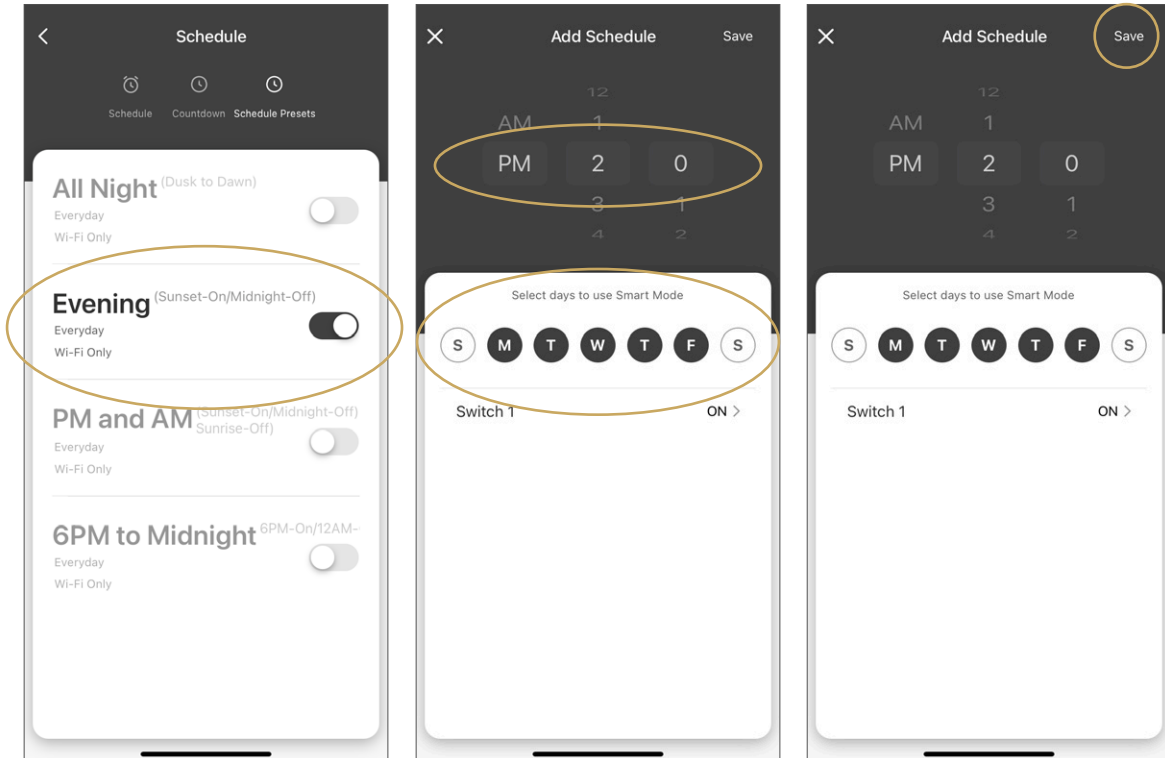
3. ADDING A SCHEDULE

3.1 Preset Schedule

1. Select **Device**.
2. Select **Timer**.
3. Select **Schedule Presets**.

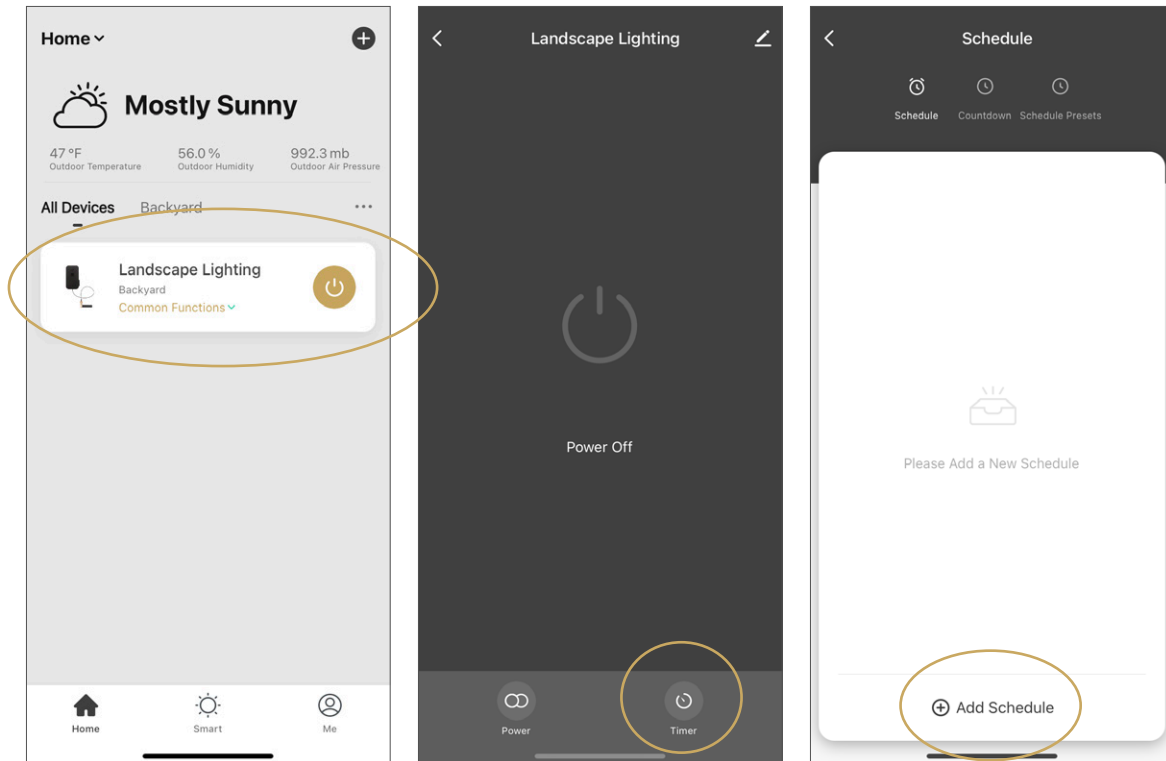


4. Toggle on desired preset.
5. Click on selected schedule and select days of the week (all days of the week will be pre-populated).
6. Select **Save**.

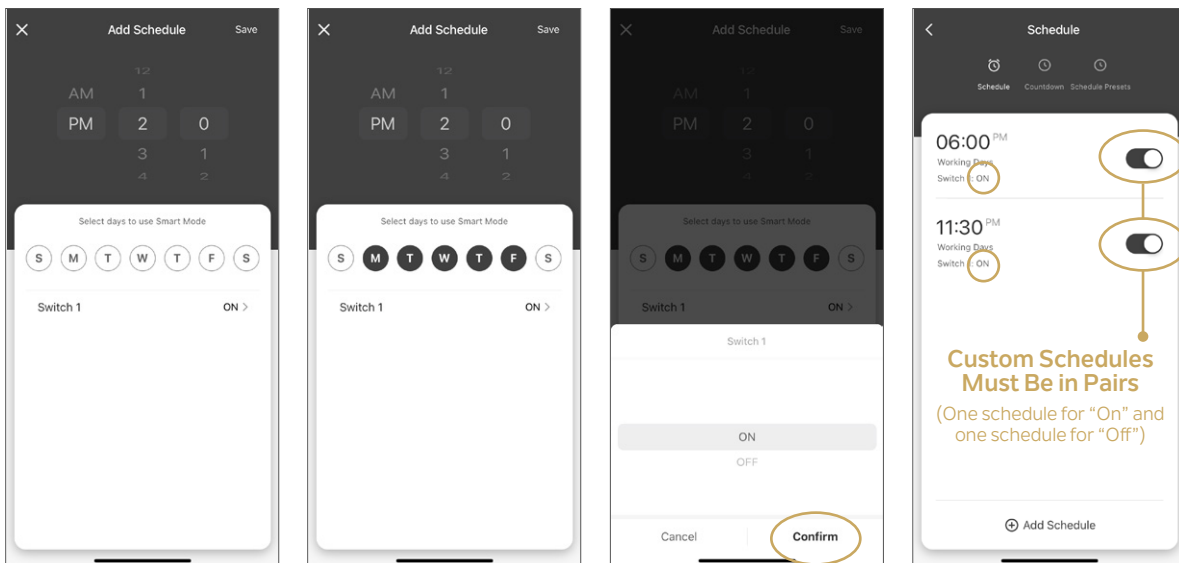


3.2 Custom Schedule

1. Select **Device**.
2. Select **Timer**.
3. Select **Add Schedule**.



4. Select Custom On or Off time; Custom Schedules must be in pairs, one for On and one for Off. Select desired On/Off time in the menu and desired days of the week. Press **Save**.
5. Save after selection.
6. On/Off can be toggled. Tap **Confirm** after choice.
7. Schedule will now appear on Custom Schedule screen and can be edited here and turned On/Off.

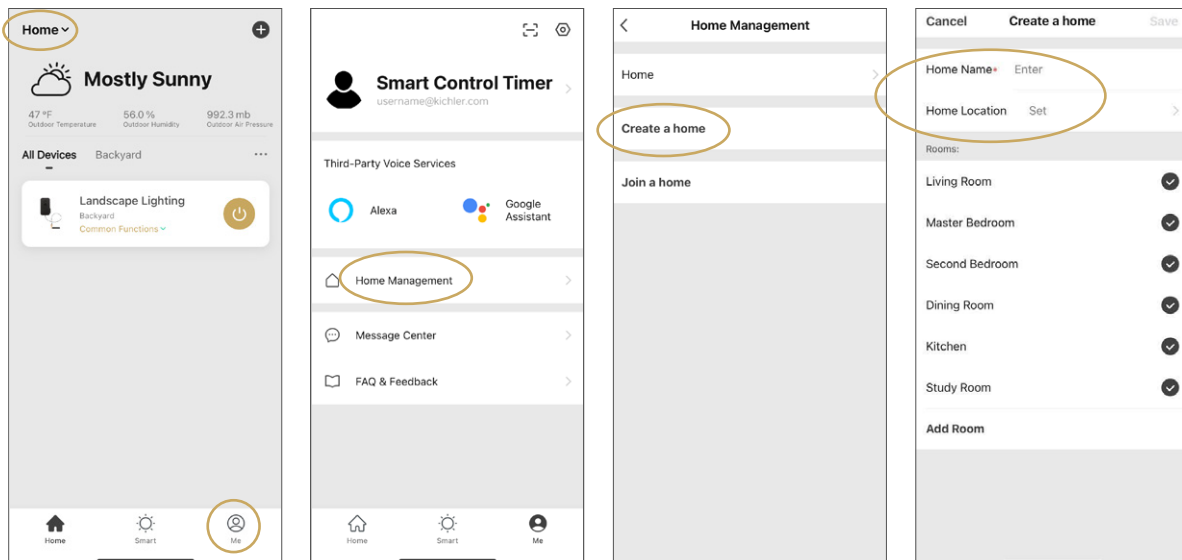


4. USE APP

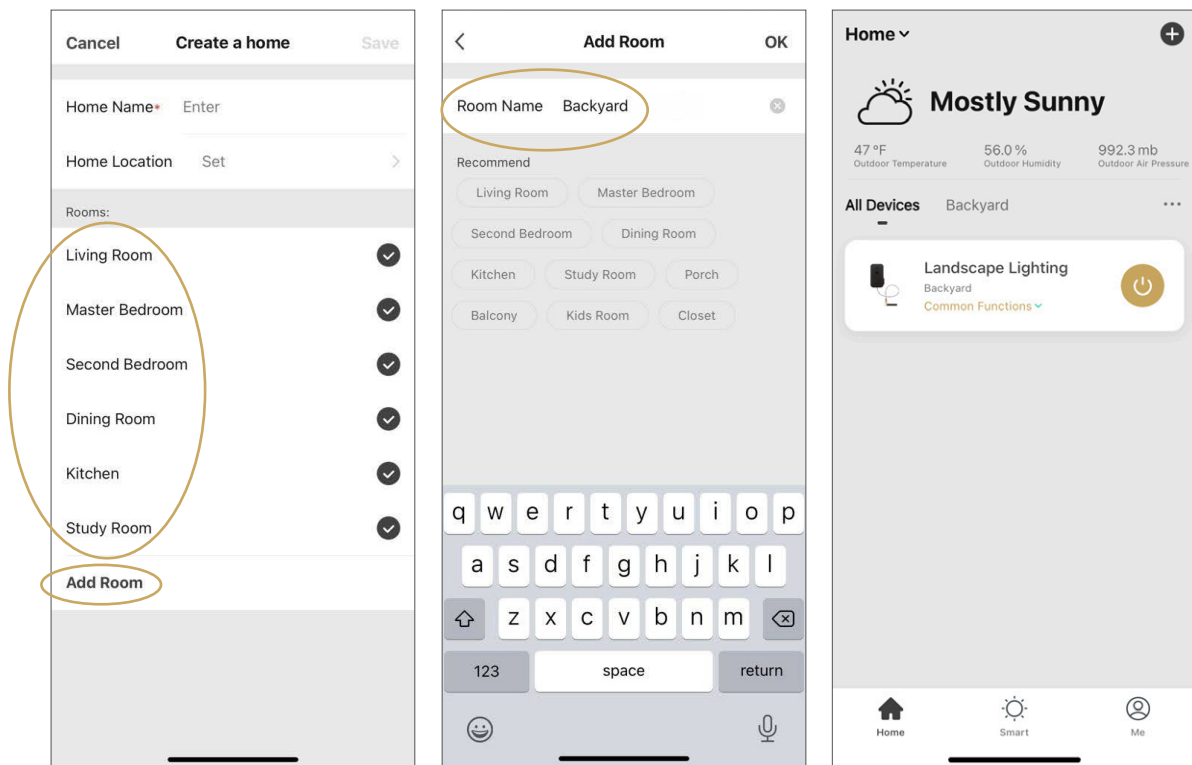
4.1 Manage home and home members

After you log in to the app as a new user, the **Home** page where devices are listed appears. The Home Page does not display environment or room information until you add your home location information:

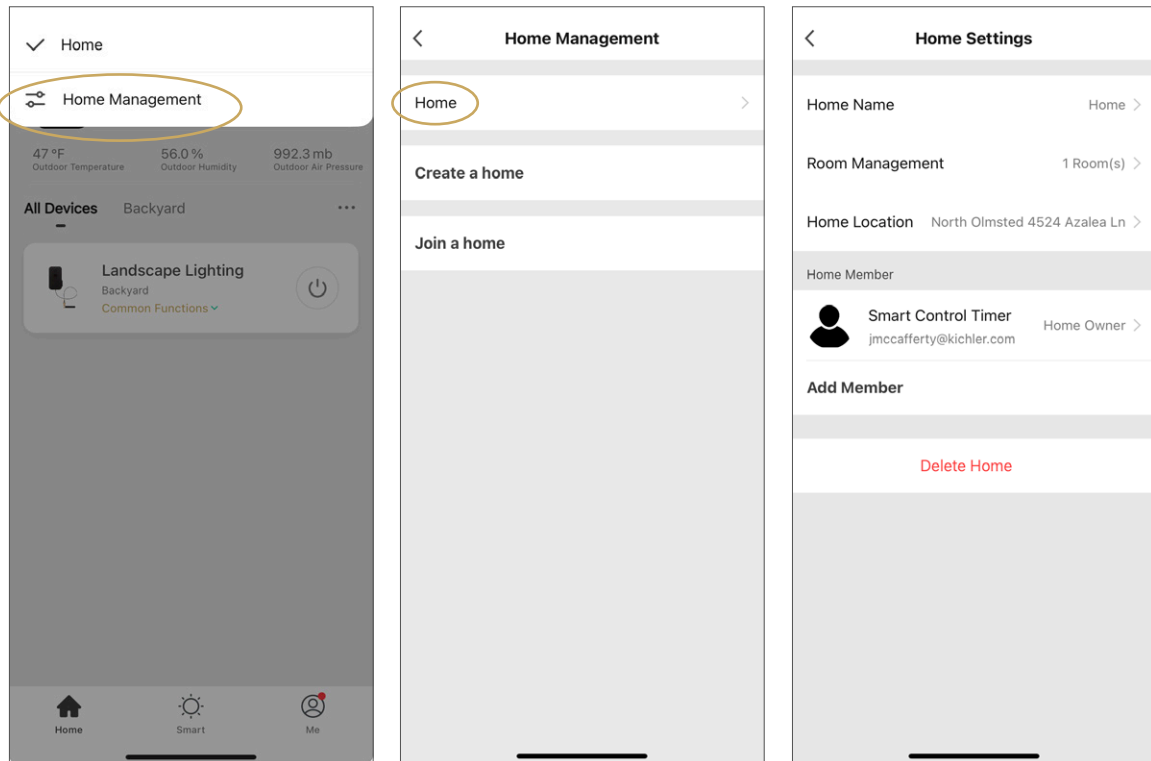
1. Tap **Me** in the bottom right corner. On the **Me** page, tap **Home Management**.
2. If you are a new user, tap **Create a home** on the **Home Management** page to go to the **Create a home** page.
4. Enter a name for your home in the **Home Name** field. A maximum of 25 characters is allowed.
5. Tap **Home Location**. On the **Home Location** page, verify that the location is correct and tap **OK** in the top right corner. The home location is set based on your phone location. You can also change the home location by setting the home coordinate.



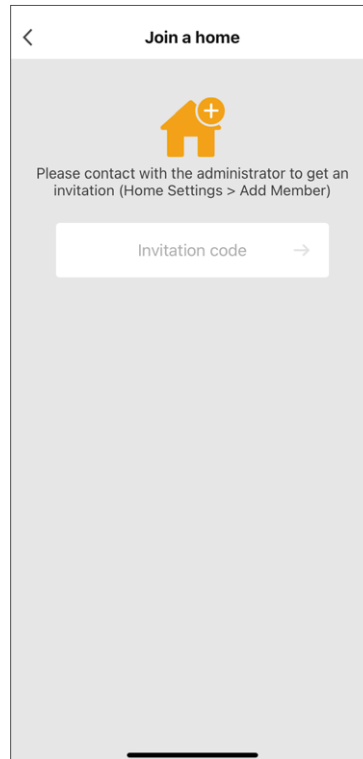
6. Select rooms in the Rooms section. You can use the room names given in the app or tap **Add Room** to customize room names. A maximum of 25 characters is allowed for a room name.
7. After you complete the home information, go back to the **Home** page. On the **Home** page, the information, such as the weather, temperature, and room names, is displayed. If you have added more than one home, you can tap the **home name** in the top left corner to switch to and manage another home.



- In the drop-down list, you can tap **Home Management** to manage your homes and add new homes. An account can control multiple homes. The smart devices in different homes are independent of each other.
- Tap a home name, such as **Home**, and choose **Home Management**. On the Home Management page, tap the home name, such as **Home**, to go to **Home Settings**.

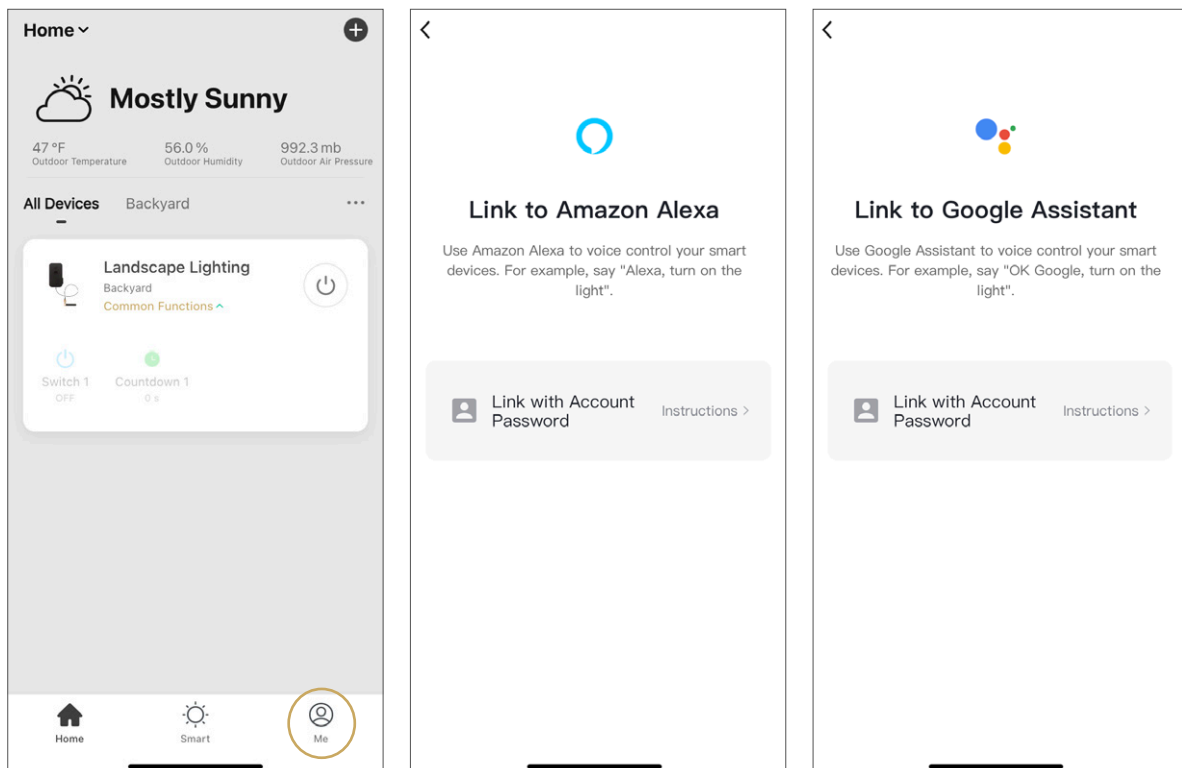


10. If you are invited to join a home, you will receive a notification in the app. You can choose to accept or decline the invitation. You will also receive a notification in the message center.



4.2 Voice assistant and third-party integration

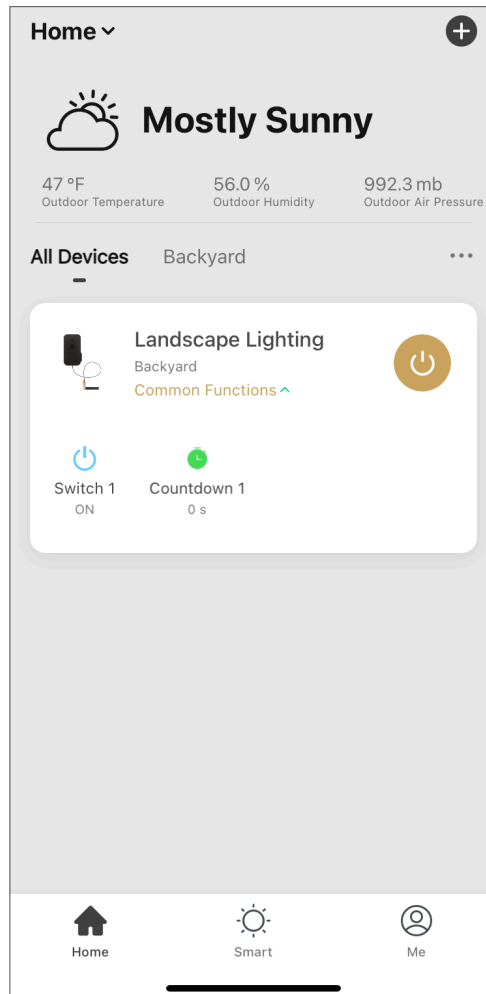
1. On the Home page, tap on the **Me** icon on the bottom right.
2. Under the **Third-Party Voice Services** tap on the service you want to set up.
3. Once on the services page, tap **Link with Account Password** to get instructions on how to set up your voice controlled device.



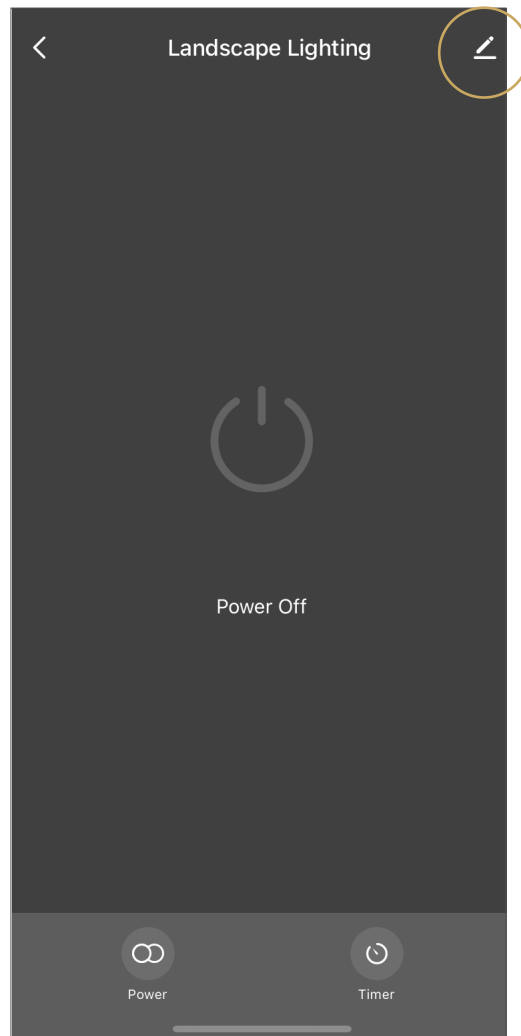
5 CONTROL DEVICES

5.1 Use control panels

1. When a smart device is added, a device tile that contains the device icon appears in the device section on the Home page. You can tap the module to enter the control panel of the smart device. *The control panel might vary from device to device.*
2. Device will only show offline if both Bluetooth® and Wi-Fi connections are unavailable. Switch can be controlled by either Bluetooth® or Wi-Fi.
3. When the device is offline, the offline status is shown in the device tile. In this case, you cannot control the device on the control panel.



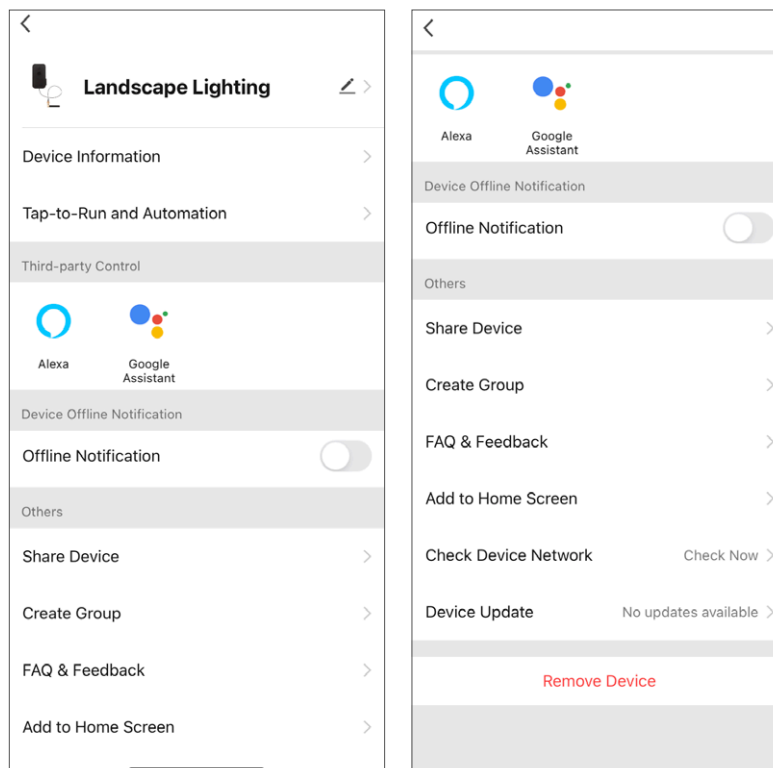
3. Functions available on the control panel also depend on the device status. You can tap the **edit icon** in the top right corner of the control panel to manage the device.



5.2 Manage devices

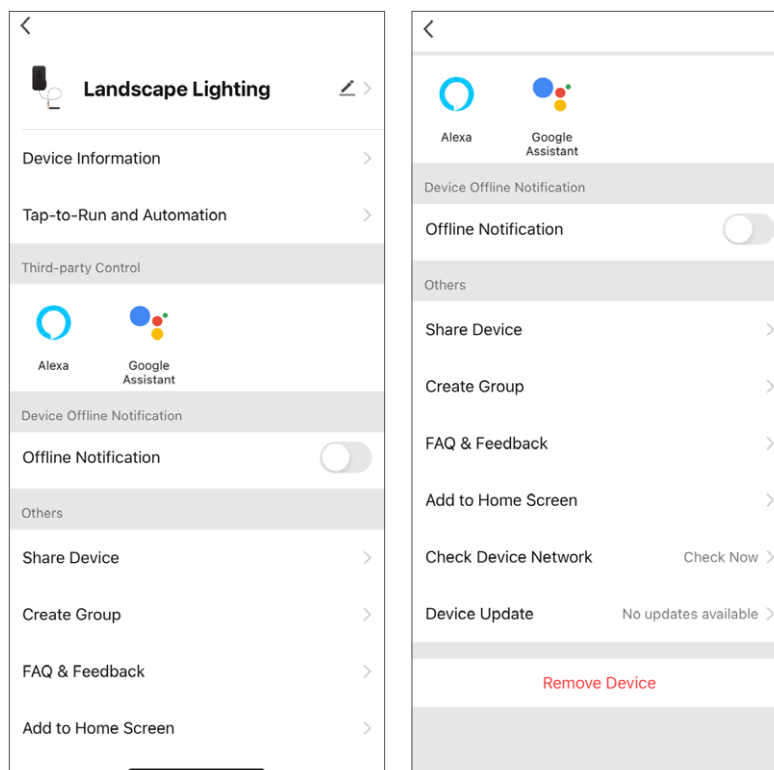
On the device management page, you can manage the device settings and information.

1. To change the device icon, device name, and location information, tap the **edit icon** next to the device icon.
2. To view the device ID, IP address, MAC address, time zone, and online/offline status, tap **Device Information**.
3. To enable or disable the automation function or modify the automation settings, tap **Tap-to-Run** and **Automation**.
4. To share the device with a home member, tap **Share Device**. On the page that appears, enter the email address or mobile phone number that is bound with the Kichler Connects app account of the home owner.
5. To create a device group for easy group control, tap **Create Group**. On the page that appears, all devices that have the same model as the current device under the current account are displayed. The devices to be added to the group must have the same firmware version.



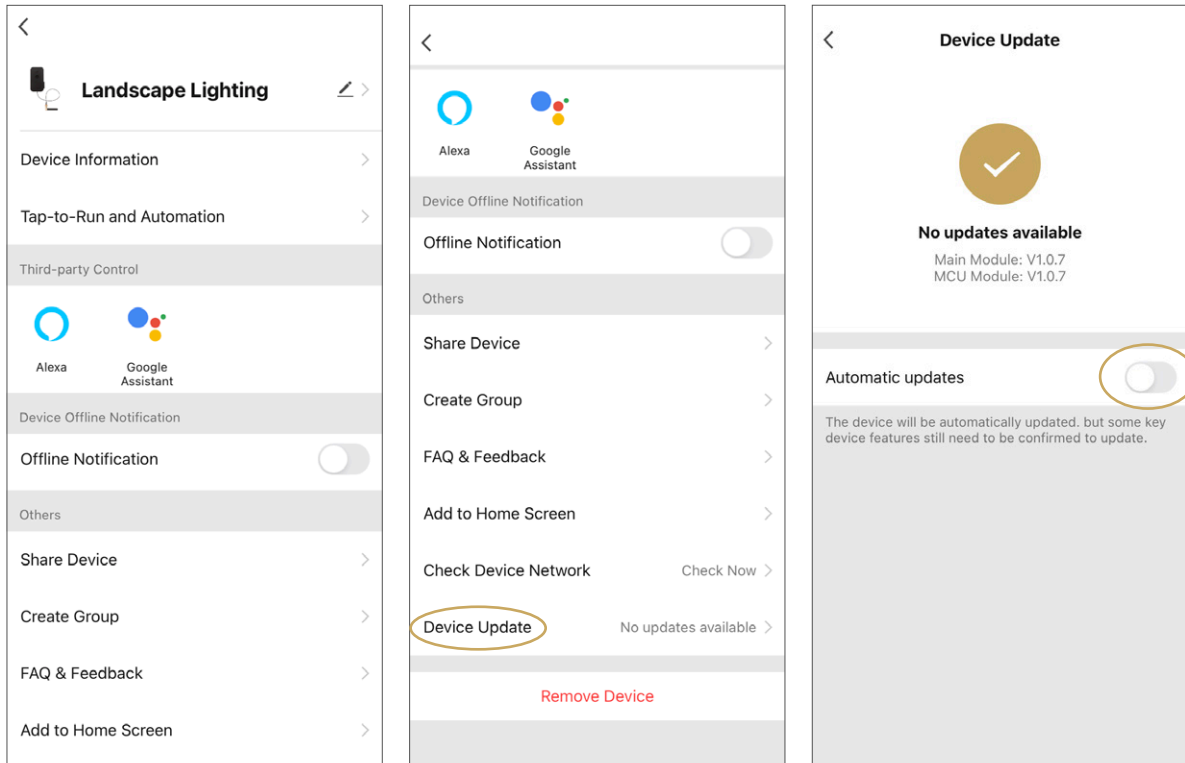
- To view FAQs related to the device or send feedback, tap **FAQ & Feedback**.
- To add a shortcut of the device control panel to the home page of your mobile phone, tap **Add to Home Screen**. You can directly enter the control panel of the device by tapping the device shortcut on the home page of your mobile phone.
- To check the device connection status, tap **Check Device Network**.
- To check whether any firmware updates are available, tap **Device Update**.
- To remove the device, tap **Remove Device**. Two options appear: (1) Disconnect and (2) Disconnect and Wipe Data. If you tap **Disconnect**, the device is removed from the device list and automation scenes and tap-to-run scenes that are related to the device become unavailable.

If you tap **Disconnect and Wipe Data**, the device is removed from the device list and all data related to the device is erased.



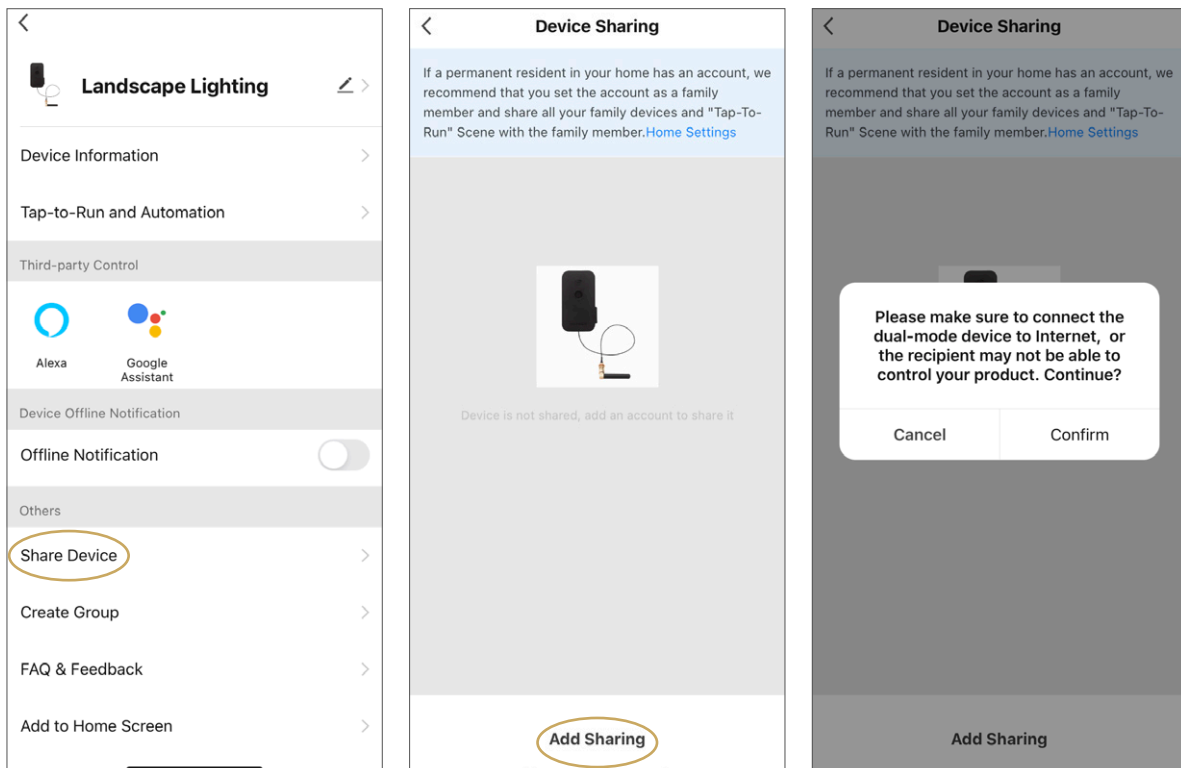
5.3 Automatically update firmware

1. Click on the device from the home screen, then scroll down the screen.
2. Click **Device Update**, and on the Device Update screen, toggle **Automatic Updates**. The device will be automatically updated when it remains idle or when you are not performing any operations on the device.



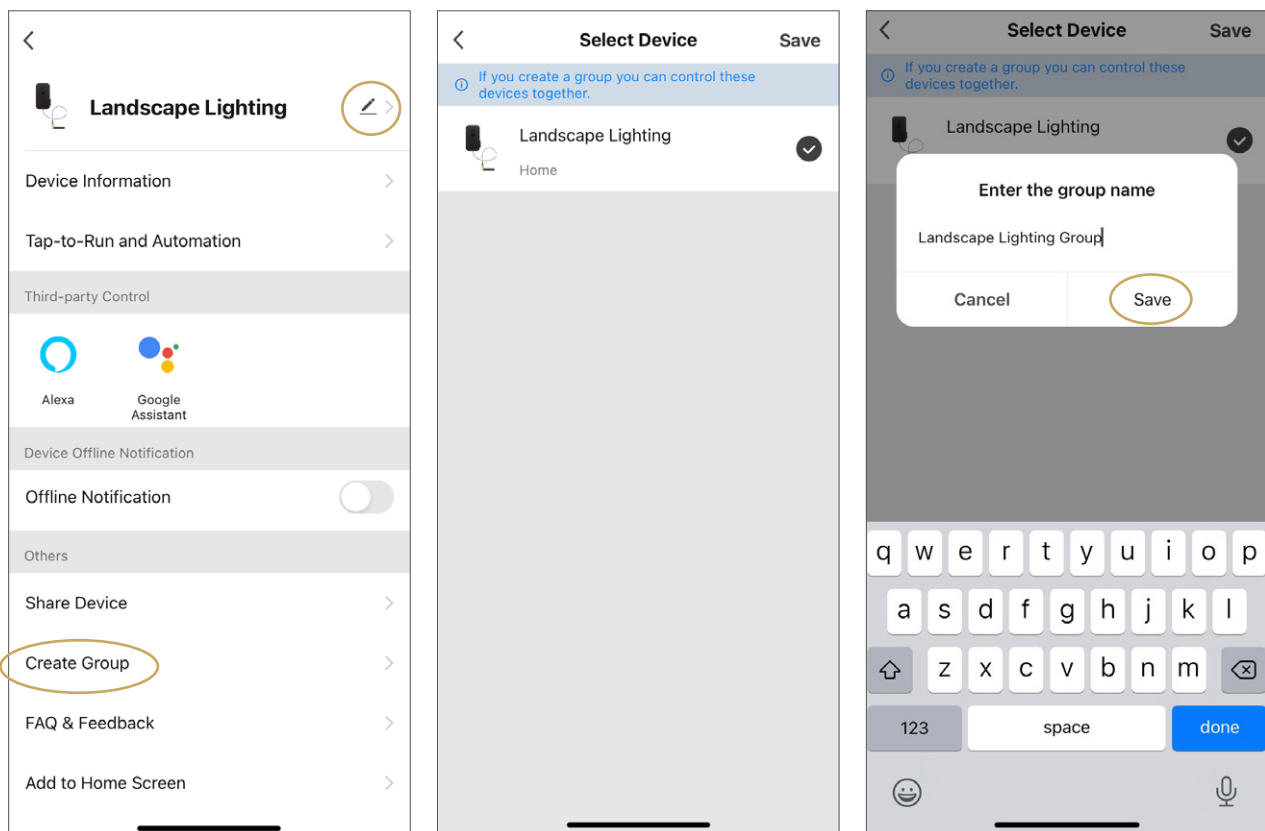
5.4 Share devices

1. Tap **Share Device** on the device management page to enter the **Device Sharing** page.
2. Tap **Add Sharing** on the **Device Sharing** page. On the **Add Member** page, enter the account with which you want to share the devices, and tap **Done**. *Note: You can only share devices with users that have Kichler Connects app accounts in the same country as your account.*
3. To stop sharing devices with an account, perform the following steps to delete the account: On Android, press and hold the account name and tap **Delete**. On iOS®, press and hold the account name, swipe left, and tap **Delete**.



5.5 Group control

1. Tap **Create Group** on the management page of a selected device.
2. On the Select Device page, select devices that you want to add to the control group and tap **Save**. Enter a group name, and tap **Confirm**. The Select Device page shows all devices of the same model as the selected device.
3. When the group is created, the app automatically displays the group control panel, where you can control devices in groups.

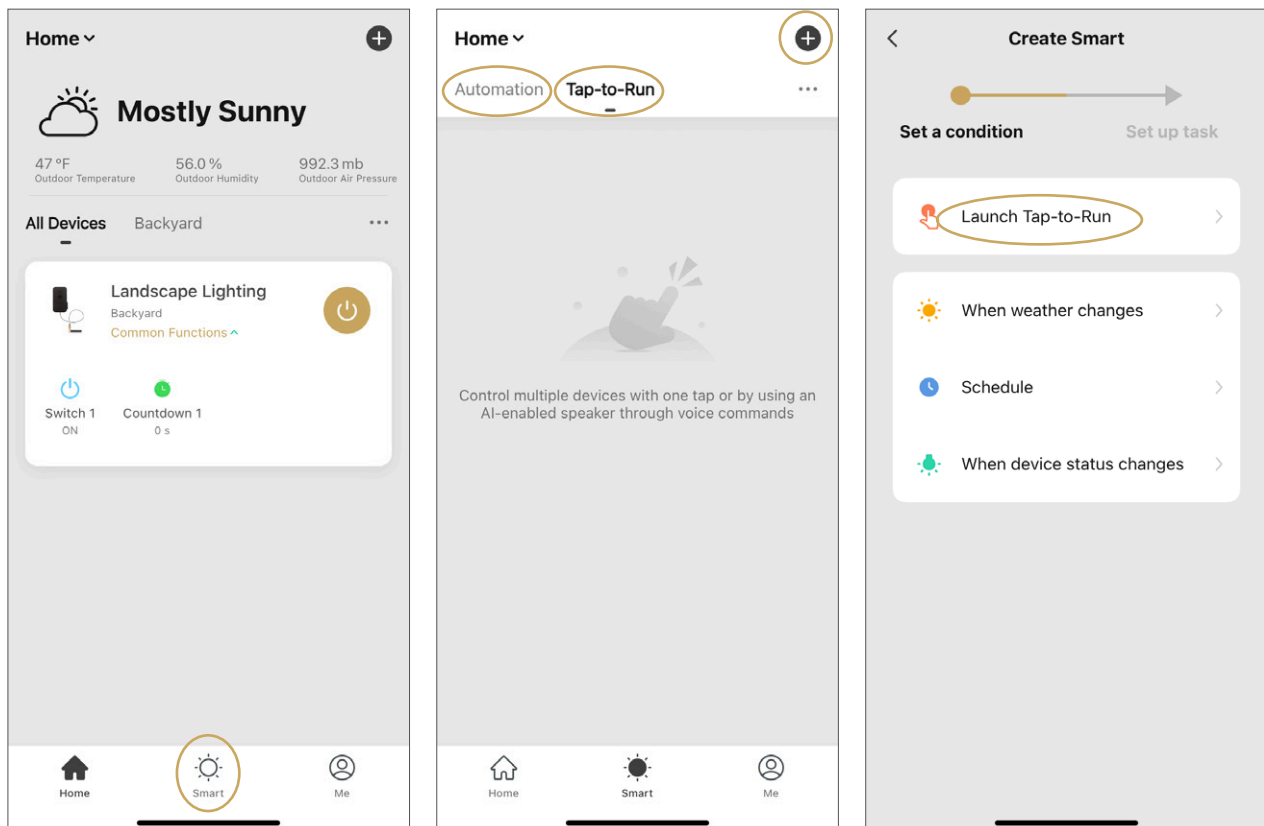


4. You can see the created group and control the devices in the group on the Home page.
5. On the group control page, you can tap the **Edit Icon** in the top right corner to manage the group or tap **Dismiss Group** to dismiss the group.

6. AUTOMATION AND TAP-TO-RUN

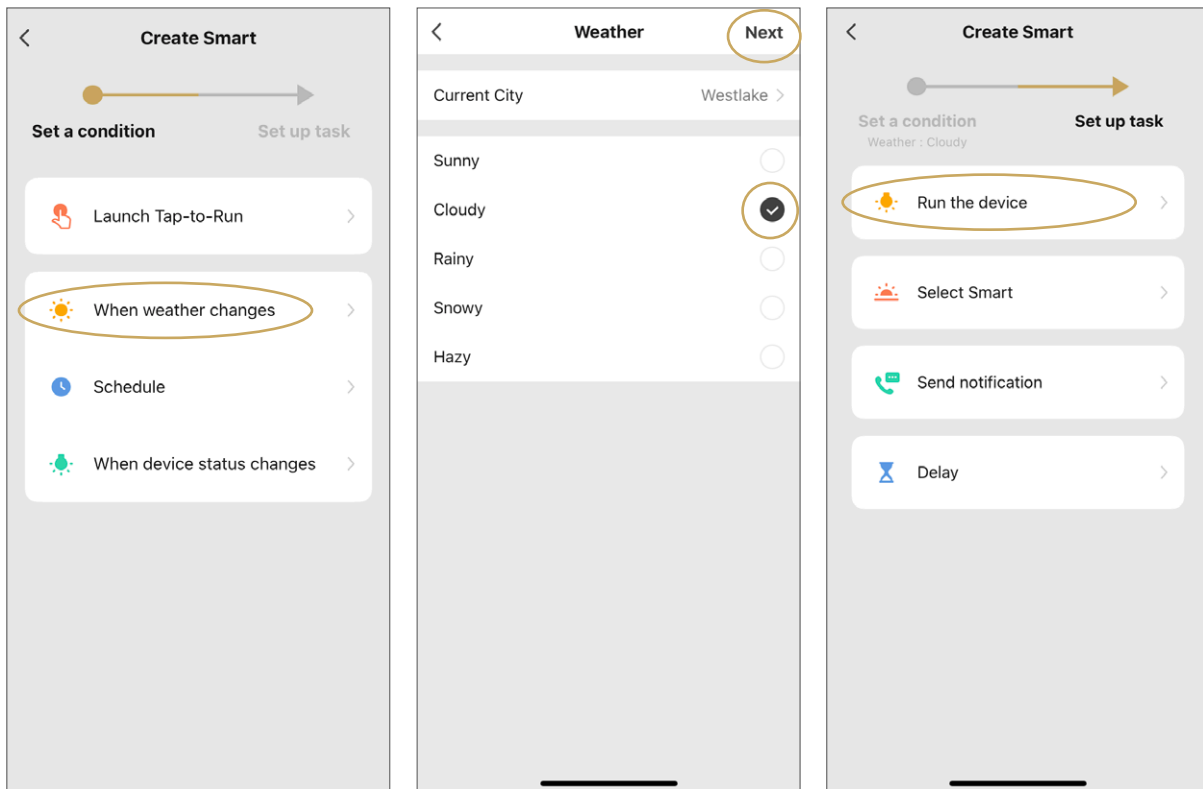
6.1 Automation

1. Tap on **Smart** at the bottom of the screen.
2. Tap **Automation** on the Smart page and tap the **plus (+)** icon in the top right corner to enter the Create Smart page.
3. Tap to add one or more of the available conditions:
 - If you select **Launch Tap-to-Run**, only the current condition can be added. You can add multiple Tap-to-Run and Enable or Disable Automation tasks.
 - Tap **Name** to specify the name of the automation.
 - Tap **Effective Period** to set a time during which the automation scenes you have created are effective.

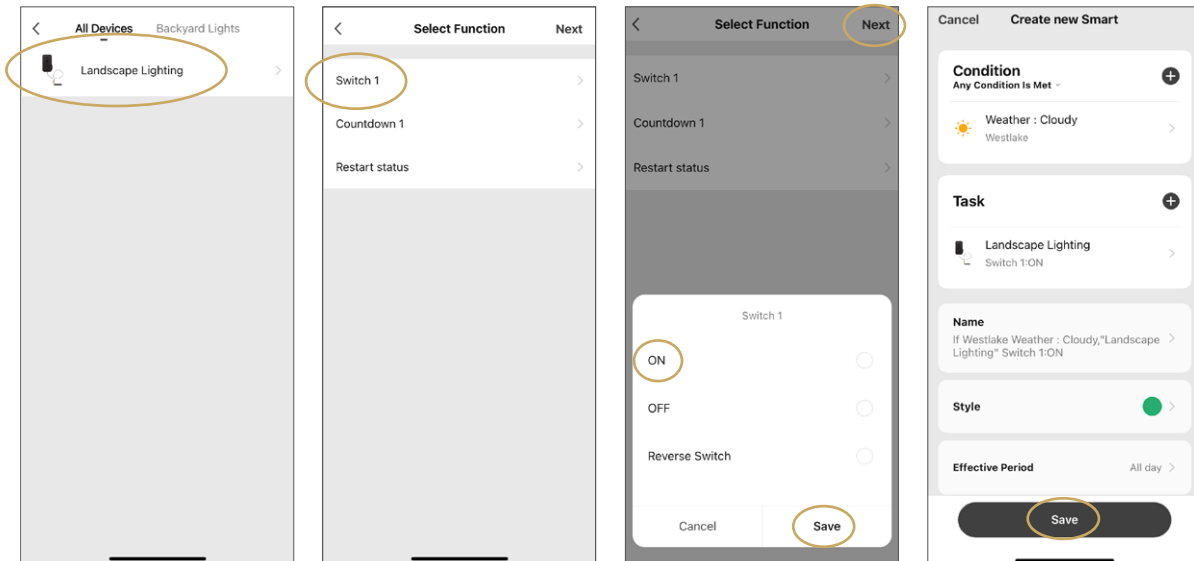


6.2 Add Automation Scenes

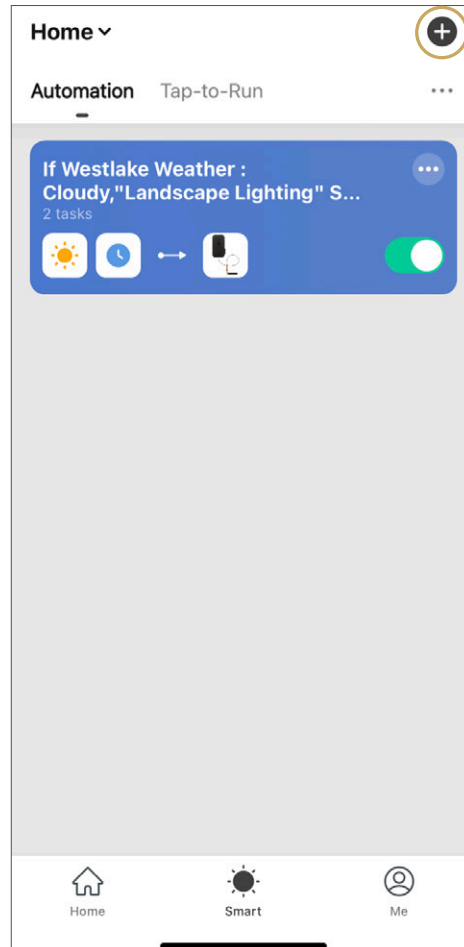
1. Tap on **Smart** at the bottom of the screen.
2. On the Automation tab, tap the **plus (+)** icon in the top right corner to enter the **Create Smart** wizard.
3. In the Set a condition step, select a trigger condition. In this example, select **When Weather Changes**.
4. Select a specific condition on the **When Weather Changes** page. In this example, select **Weather**.
5. On the Weather page, select **Cloudy** and tap **Next** in the top right corner. The Set up task step appears.



- In the Set up task step, select a task. In this example, select **Run the Device**.
- Select a device. In this example, the **Landscape Lighting** is selected.
- Set one or more functions on the **Select Function** page. In this example, the device is set to turn **ON** when the condition for the weather is cloudy. Tap **Next** in the top right corner.

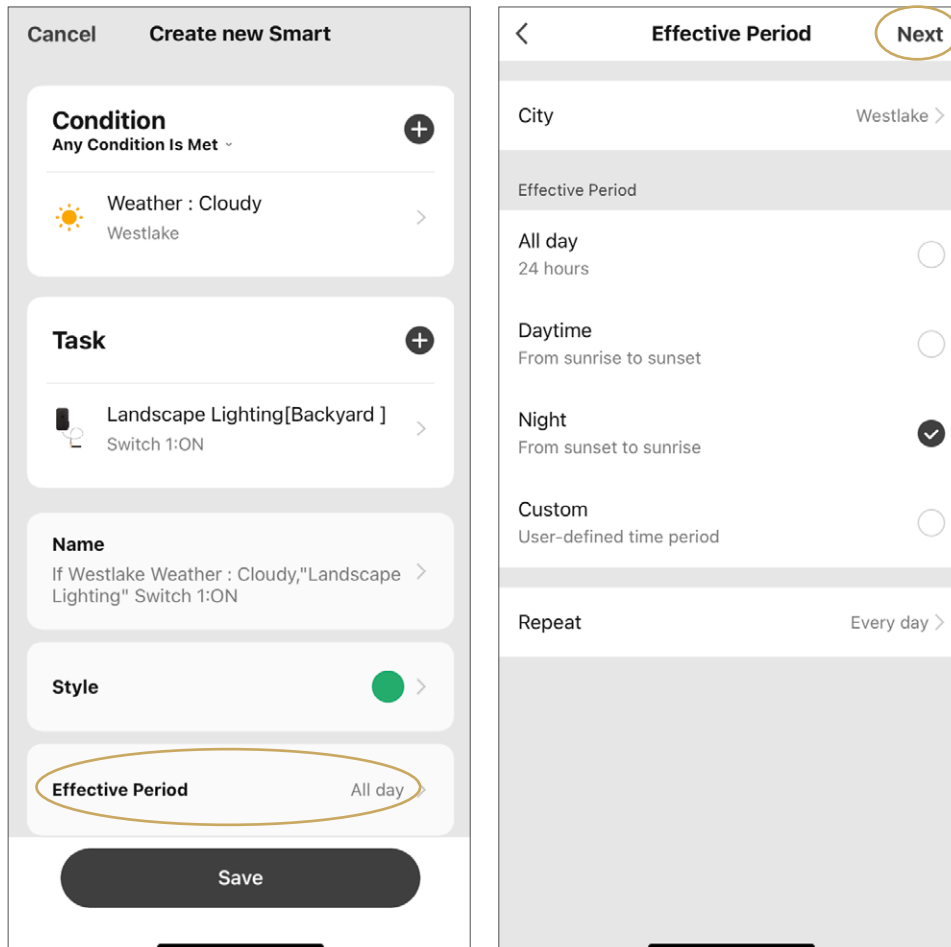


9. On the review page, you can check the conditions you selected, as well as adjust the effective period to when it's effective. See **Adjusting the Effective Period**, Section 7.5 below.
10. Tap **Save**, to save the condition and task settings.
11. To add more conditions, tap the **plus (+)** icon in the top right corner.



6.3 Set effective period

1. You can set a period of time during which the automation scenes you have created are effective.

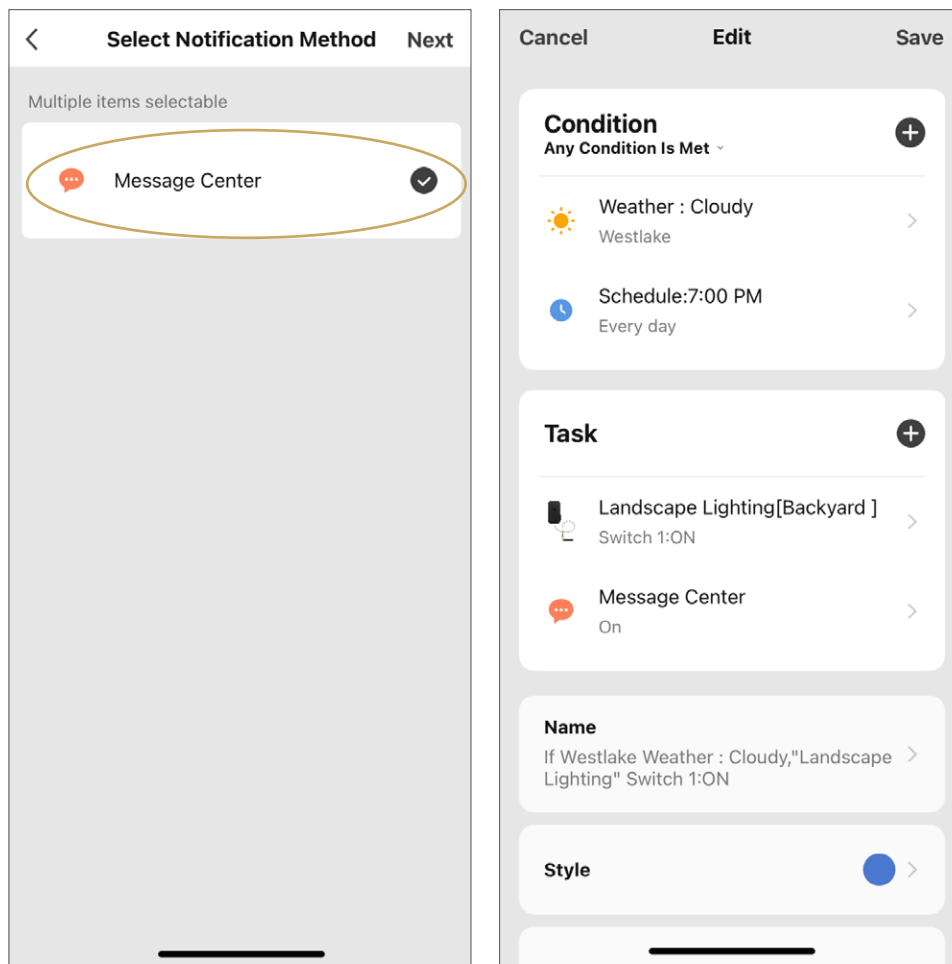


6.4 Select notification methods

To select notification methods, perform the following steps:

1. On the Smart page, tap the **plus (+)** icon in the top right corner.
2. In the Set a condition step, set a trigger condition.
3. In Set up task, tap **Send notification**. The Select Notification Method page appears.
4. On the Select Notification Method page, select one or more available notification methods: Message Center, Phone Notification, and Message Notification. If you have not activated the Phone Notification and Message Notification services, you can only select Message Center.

Selected notification methods and trigger conditions are displayed together on the Automation tab.



6.5 Tap-to-Run

1. On the Tap-to-Run tab, tap Add **Tap-to-Run** or the plus (+) icon in the top right corner to enter the Create Smart wizard.
2. In the Set a condition step, tap **Launch Tap-to-Run**.

Preset automation is required if you select **Enable or Disable Automation** as the task when you set the scene.

If you tap **Enable or Disable Automation**, a list of available automation scenes appears. You can enable or disable a scene by tapping it. Tap **Next**, enter the scene name, and tap **Save**. The Effective Period function is not available for tap-to-run scenes.

6.6 Add, modify, and delete scenes

1. On the Smart page, tap the more (•••) icon in the top right corner and tap **Manage** to edit and sort the tap-to-run or automation scenes. Created tap-to-run and automation scenes are displayed on the Tap-to-Run tab and the Automation tab respectively.
2. On the page that appears, sort tap-to-run or automation scenes. To delete a tap-to-run or automation scene, swipe the scene to the left and tap **Delete**. On the Kichler Connects app for iOS®, tap the minus (–) icon next to a scene name to delete a scene.
3. On the Tap-to-Run or Automation tab, tap the more (•••) icon in the top right corner of an existing scene module to enter the Edit page.
4. Tap and hold a condition or task and then swipe left to delete a condition or task.
5. Tap the plus (+) icon behind Condition or Task to add a condition or task.
6. To delete the scene, Tap **Delete** at the bottom of the Edit page.
7. Tap an automation scene module to edit or delete the scene in the pop-up window.

6.7 View scene logs

1. On the Smart page, choose **••• > Logs** in the top right corner. The Logs page appears, displaying the scene-related logs in the recent seven days in reverse time order.
2. Tap a log to go to the Edit page, where you can modify the scene settings.

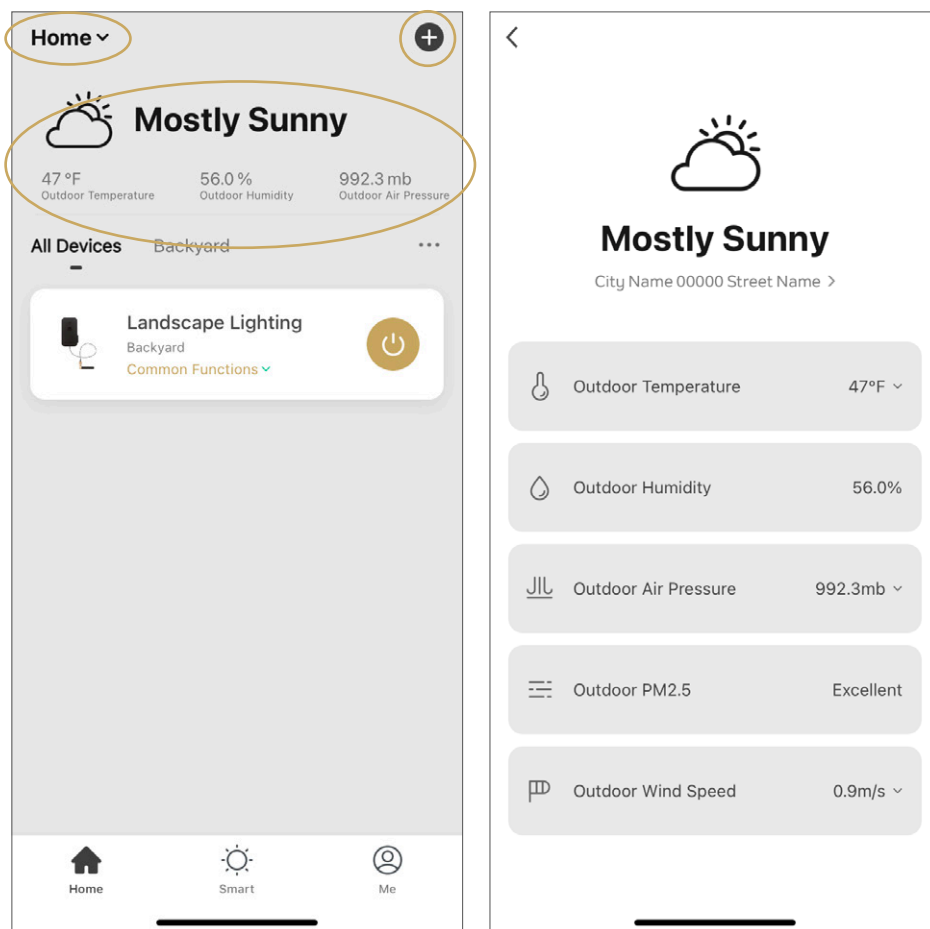
Logs help you monitor the status of your devices. If a device fails to function based on the scene automation settings, an alarm message is sent to the notification center and the failure log is stored.

You can view the failure log to check devices that fail to be automated based on the scene settings.

7. HOME

On the Home page, you can perform the following operations:

1. Tap the **Home** name in the top left corner to switch between homes or add a home.
2. Tap the **weather and environment information** section to go to the detailed weather and environment information page, where you can sort the weather and environment indicators. Press and hold the weather information and drag it to sort. The Home page only displays the first three weather and environment indicators.
3. Tap the **plus (+)** icon to add devices.
4. Tap available devices and rooms where you can turn power on or off.
5. Tap a room name to view the status of smart devices in the room.



8. ME

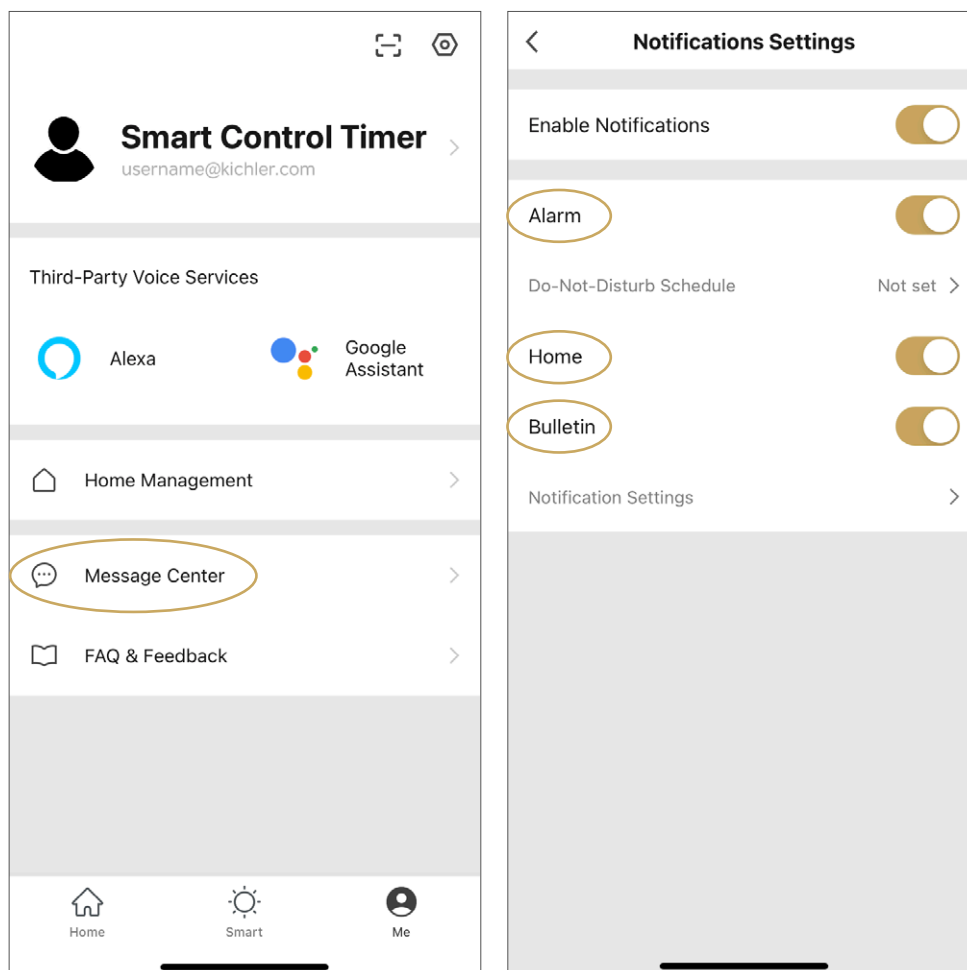
The following sections and icon are displayed on the Me page:

1. **Third-Party Integration:** The Kichler Connects app supports seven third-party voice assistants.
2. **Home Management:** You can tap **Home Management** to manage your homes and home members.
3. **Message Center:** Three types of messages are displayed in Message Center: Alarm, Home, and Bulletin. You can specify a do-not-disturb period for these messages.
4. **FAQ & Feedback:** After you tap **FAQ & Feedback**, the FAQs & Feedback page appears. On this page, you can tap **My feedback** in the top right corner to view your feedback records, view FAQs and FAQ categories, report your issues, and enter keywords to search for FAQs.
5. **Featured:** The featured services include Cloud Storage for Cameras, Phone Notification, and Message Notification.
6. **HomeKit Information:** Your HomeKit compatible devices can also be controlled by using the Kichler Connects app.
7. **Watch:** You can tap **Watch** to check available devices and tap-to-run scenes. The Watch section appears in the Kichler Connects app only when your Apple Watch® is bound to your iPhone®.
8. **Settings:** Tap the **Settings** icon to go to the Settings page. The Settings page displays the following sections and buttons: Sound, App Notification, About, Network Diagnosis, Upload Log, Clear Cache, and Log Out. The Upload Log section is displayed only in the Kichler Connects app for iOS®.

8.1 Message center

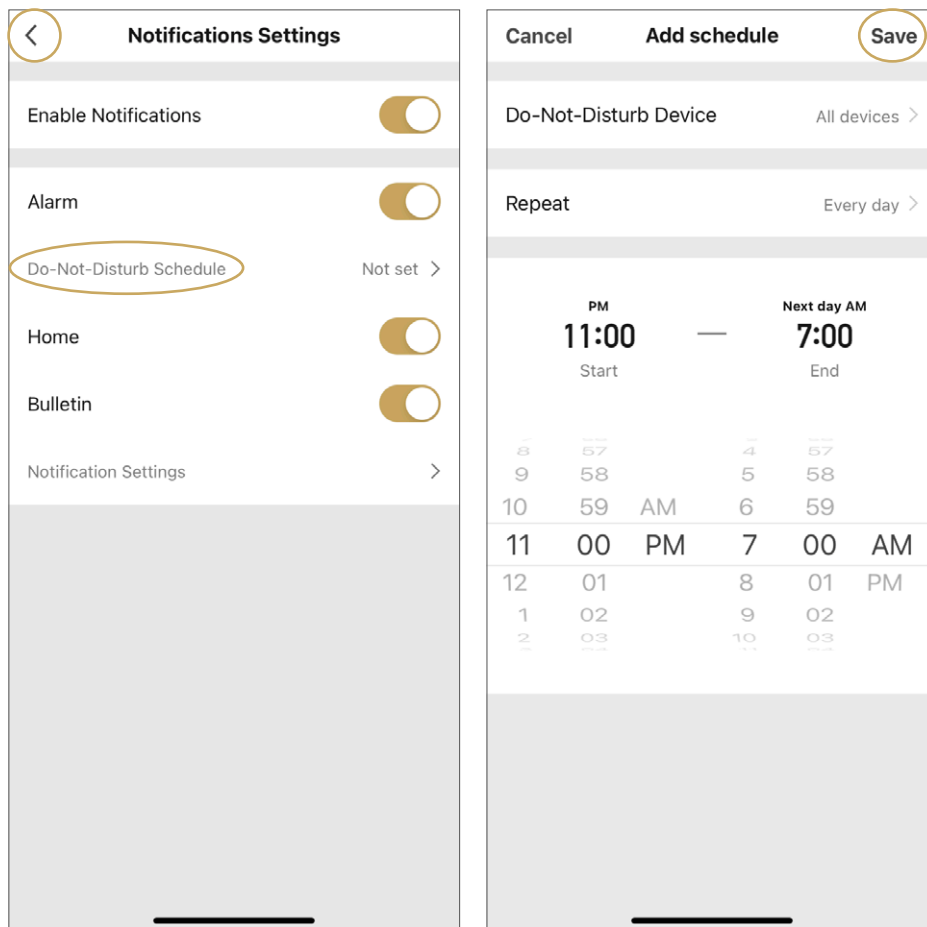
Three types of messages are displayed in Message Center: **Alarm**, **Home**, and **Bulletin**:

1. **Alarm** includes device alarms, automation related notifications, and alarms of scheduled execution failures.
2. **Home** includes messages about adding or removing home members, removing a home, setting a home member as the administrator, adding devices, and sharing devices.
3. **Bulletin** includes messages about status updates of user feedback and other push notifications from Kichler Connects.



You can enable the do-not-disturb function for a specified period by performing the following steps:

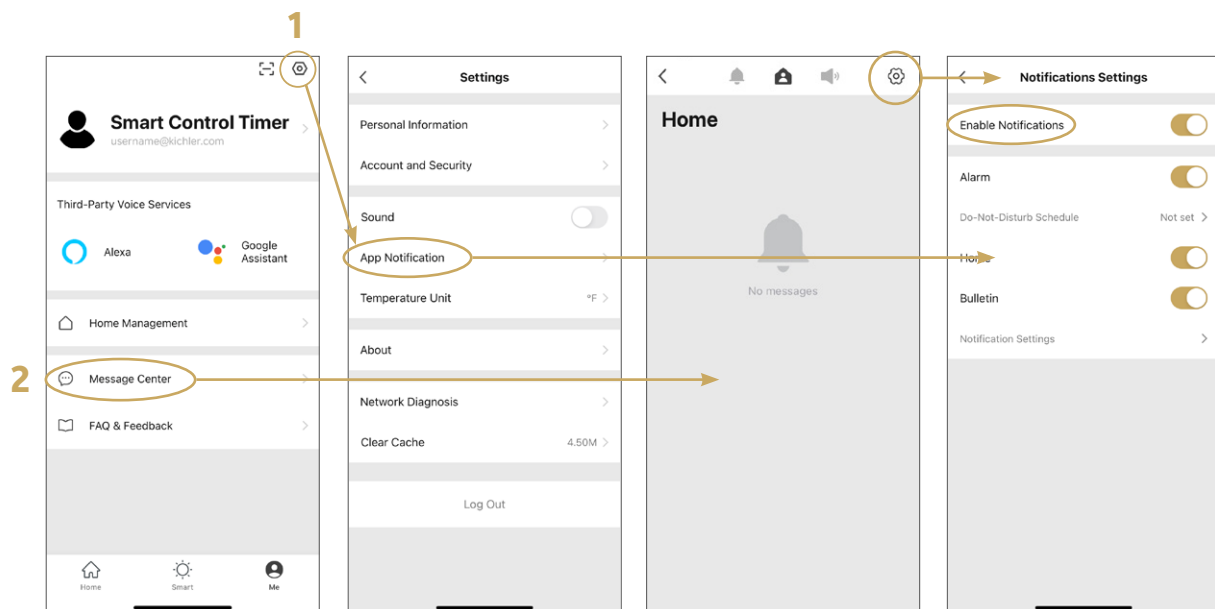
4. Tap **Do-Not-Disturb Schedule** on the Notification Settings page to go to the Add Schedule page. If you enable this function for the first time, tap **Do-Not-Disturb Device** and select the devices for which you want to disable the notification function.
5. Tap the < icon in the top left corner to go back to the Add Schedule page. On the Add Schedule page, set the repetition mode, specify a period of time, and tap **Save** in the top right corner. Then, the Do-Not-Disturb Schedule page appears. Enable the Do-Not-Disturb Schedule on this page.
6. To add another do-not-disturb schedule, tap **Add Schedule** on the Do-Not-Disturb Schedule page. Set the repetition mode, specify desired devices and a period of time, and tap **Save** in the top right corner.



8.2 Notification settings

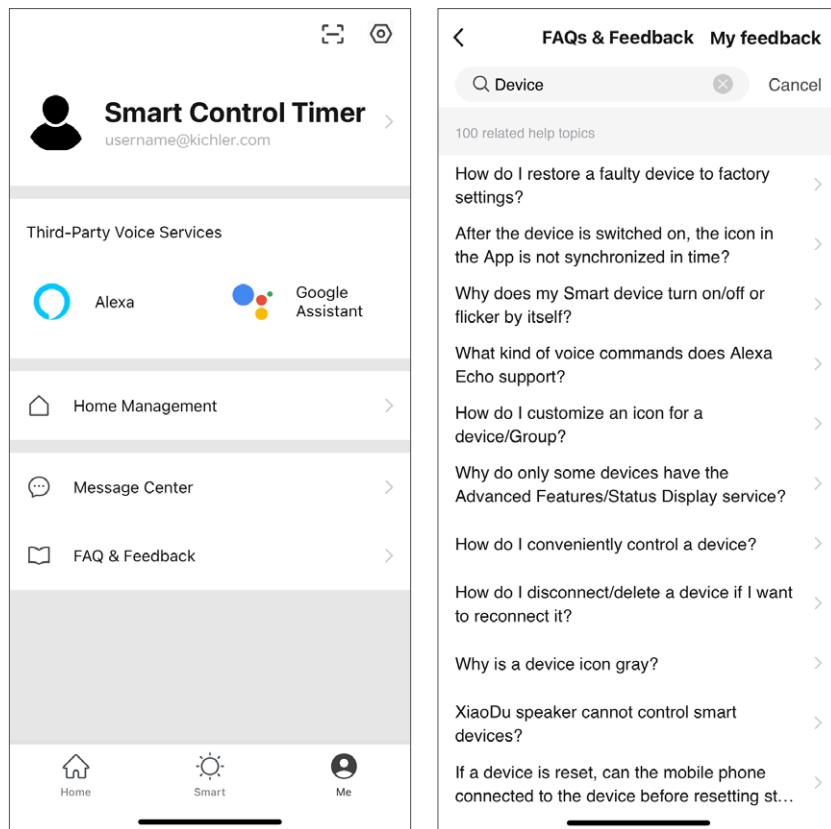
You can use one of the following two methods to go to the Notification Settings page:

1. On the **Me** page, tap the settings icon in the top right corner. On the Settings page, tap **App Notification**.
2. On the Me page, tap **Message Center** to go to the message center. Tap the settings icon in the top right corner.
3. If you turn off the **Enable Notifications** switch, you will not receive messages in the Alarm, Home, and Bulletin categories. If you turn on the **Enable Notifications** switch, you can separately specify whether to receive Alarm, Home, and Bulletin messages.



8.3 FAQ & feedback

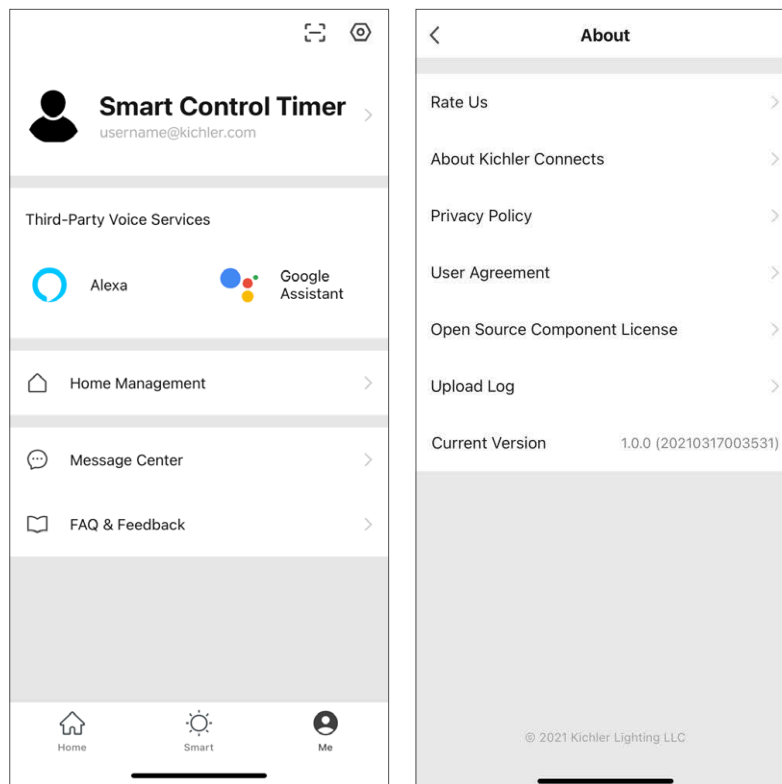
1. To view FAQs or send feedback to Kichler Connects, go to the Me page and tap **FAQ & Feedback** to go to the FAQs & Feedback page.
2. To view Kichler's responses to your feedback, tap **My feedback** in the top right corner.
3. In the FAQ section, you can view the FAQ that you may encounter during your use of the app.
4. In the Most Asked section, you can filter FAQ by device, device networking issue, app use issue, and third-party control issue.
5. To report an issue, tap **Report Issue** at the bottom of the FAQs & Feedback page. When you report an issue, you need to enter your issue and your contact information, specify the issue type and the time when the issue occurred, and upload related images.
6. You can also enter keywords in the search box to search for solutions to your problem.



8.4 About

For more information about the Kichler Connects app, tap the settings icon in the top right corner of the Me page. Then, tap **About** on the Settings page.

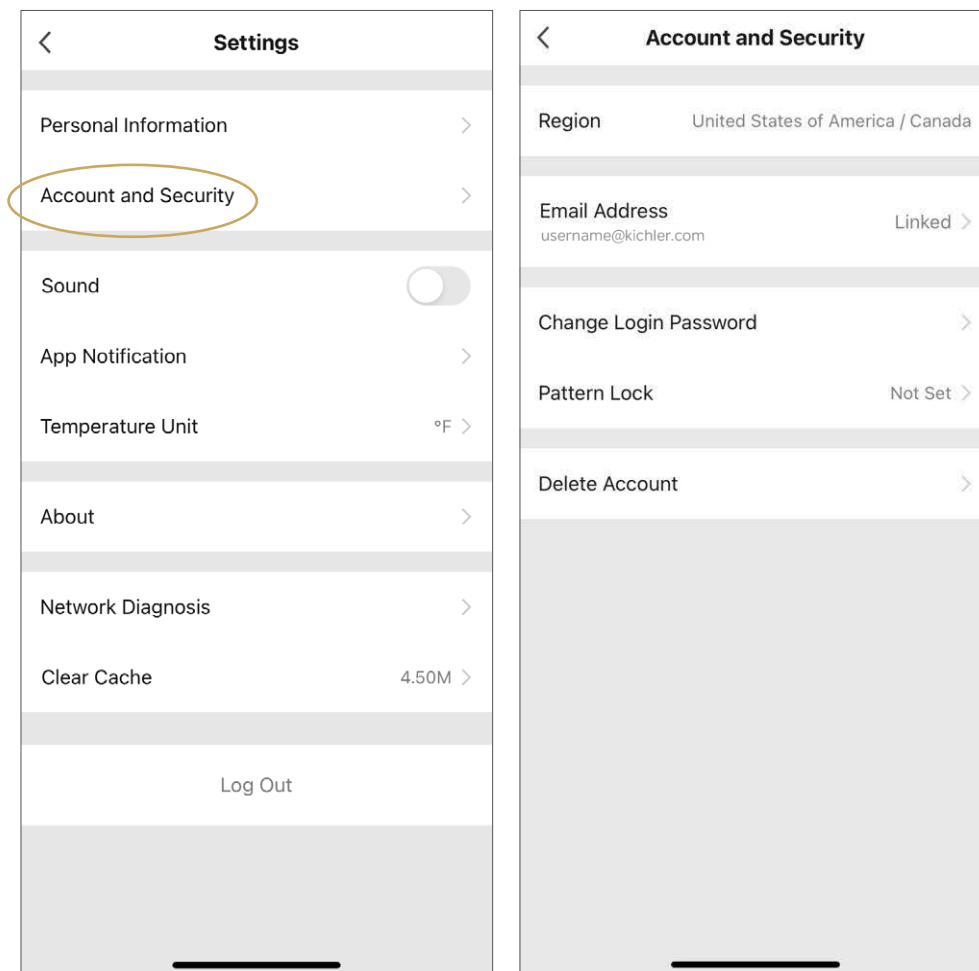
1. To rate the app in the app store, tap **Rate Us**.
2. To learn more about Kichler, tap **About Kichler** to visit the Kichler official website.
3. To learn about the privacy policies of Kichler, tap **Privacy Policy**.
4. To learn about the user agreement, tap **User Agreement**.
5. To check the licenses of open source components, tap **Open Source Component License**.
6. To check the current version of the app, view version No. in the **Current Version** section.



8.5 Account

You can view your account information and change the profile photo, nickname, temperature scale, and time zone on the **Account** page. To go to the Account page, tap your profile photo on the Me page.

You can tap **Account and Security** on the **Account** page to go to the **Account and Security** page, where you can change your login password, set a pattern lock, or delete your account.



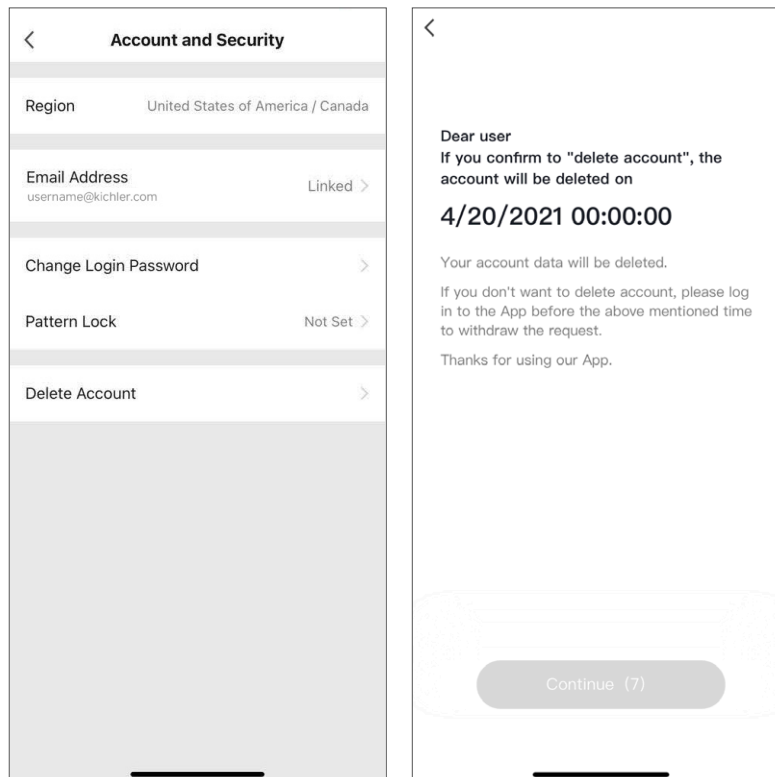
8.6 Delete account

To delete your account, perform the following steps:

1. Tap your profile photo on the Me page. On the Account page, tap **Account and Security**.
2. On the Account and Security page, tap **Delete Account**. On the confirmation page that appears, tap **Confirm**. On the page that appears, tap **Get Verification Code** to obtain a verification code. Enter the verification code that you receive. On the page that appears, tap **Delete**.

Note:

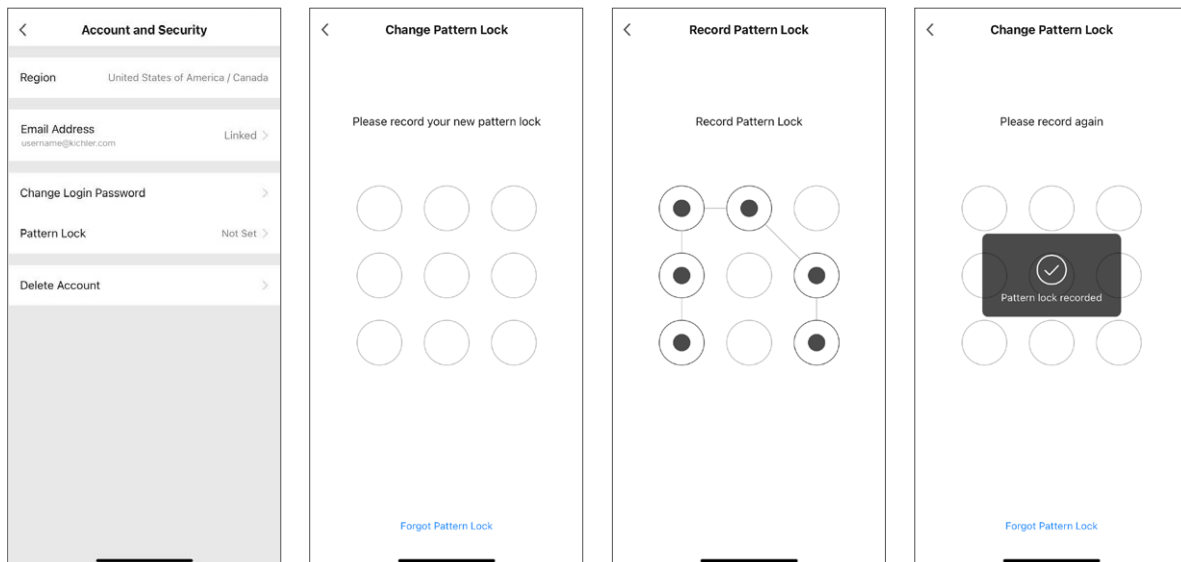
1. Your account will be deleted after seven days, and any data related to your account is also deleted.
2. If you log in to the app with your account within seven days after you complete the preceding steps, account deletion is terminated.



8.7 Pattern lock

To use the Pattern Lock function, tap **Pattern Lock** on the Account and Security page and create a gesture password. After you enable the Pattern Lock function, you must use the gesture password to open the app.

If you forget your gesture password, you can tap **Forgot Pattern Lock** at the bottom of the unlocking page. In the dialog box that appears, tap **Re-login** to go to the login page. Log in to the app again and create a gesture password again.



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